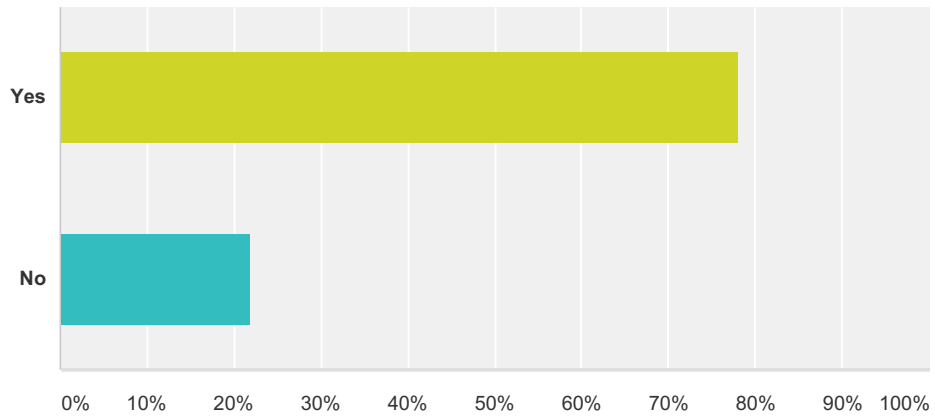


# Belleville Public Library Survey

## Q1 In the past year, have you visited the Belleville Public Library for any reason?

Answered: 713 Skipped: 4

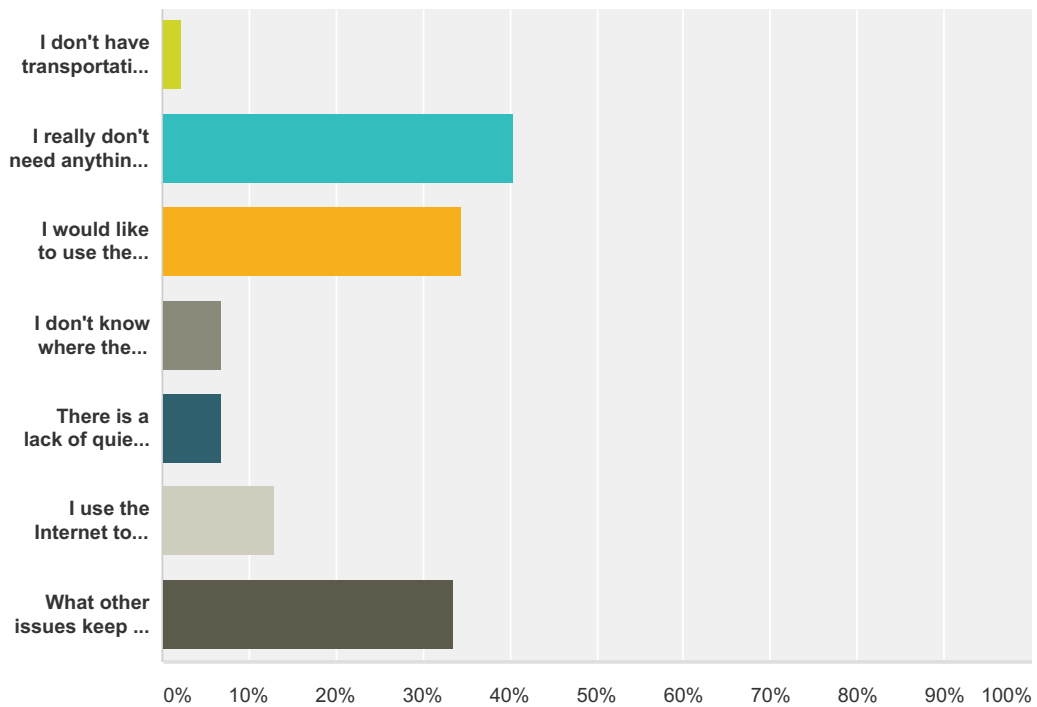


Answer Choices	Responses
Yes	77.98% 556
No	22.02% 157
<b>Total</b>	<b>713</b>

# Belleville Public Library Survey

## Q2 Tell us about this. Please check all of the following reasons you have not.

Answered: 131 Skipped: 586



Answer Choices	Responses
I don't have transportation to the library.	2.29% 3
I really don't need anything from the library.	40.46% 53
I would like to use the library, but I just don't have time.	34.35% 45
I don't know where the library is.	6.87% 9
There is a lack of quiet space.	6.87% 9
I use the Internet to read materials (e.g. Overdrive).	12.98% 17
What other issues keep you form using the library? Please specify:	33.59% 44
<b>Total Respondents: 131</b>	

#	What other issues keep you form using the library? Please specify:	Date
1	When I get done with work the library is not open.	4/15/2015 11:56 AM
2	Live closer to the Verona Library - I go there. I do not know or hear about any classes or special events that would make me want to drive to Belleville.	3/30/2015 2:58 PM
3	I use the Verona Library - much better setting. My husband, grandkids and I are frequent users of the Verona Library.	3/30/2015 2:53 PM
4	It's small and inconvenient and often doesn't have what I want.	3/30/2015 2:50 PM
5	I like book stores	3/23/2015 11:35 AM

## Belleville Public Library Survey

6	I am new to Belleville, and just haven't had time to visit the library.	3/23/2015 11:19 AM
7	I go to Verona P.L.	3/20/2015 2:46 PM
8	I think other libraries have more of what I want.	3/20/2015 2:39 PM
9	I just haven't used the library because I haven't needed anything yet.	3/20/2015 1:14 PM
10	Never thought to use it.	3/20/2015 12:23 PM
11	out of the way, go to Oregon or Fitchburg	3/20/2015 12:17 PM
12	not enough interesting topics for adults - no new books for different subjects.	3/20/2015 12:01 PM
13	I'm retired and use Kindle to read my fiction and internet professional site to keep up on my interest	3/20/2015 11:30 AM
14	Everything you need is online.	3/20/2015 11:22 AM
15	location	3/20/2015 11:06 AM
16	I use the bookmobile.	3/20/2015 11:03 AM
17	We have everything we need at home.	3/20/2015 10:48 AM
18	Environment lacking compared to others in Madison.	3/20/2015 10:23 AM
19	Hours aren't convenient - Sat/Sunday	3/19/2015 4:27 PM
20	I've been accustomed to much larger facilities in Madison & McFarland. Outside appearance isn't inviting.	3/19/2015 3:56 PM
21	I am a bookstore "junkie" so tend to buy books. I might use more often for newspapers if there was a nice place to read. Kids are grown.	3/19/2015 3:49 PM
22	Not a welcoming environment.	3/19/2015 3:44 PM
23	I use the internet at home!	3/19/2015 3:22 PM
24	I use Verona Library	3/18/2015 8:12 PM
25	can't use computer - don't have	3/18/2015 8:09 PM
26	just moved here	3/18/2015 7:58 PM
27	I use Madison libraries because they have more.	3/18/2015 1:32 PM
28	I use Verona library - our son went to Verona & we feel apart.	3/18/2015 12:43 PM
29	other libraries are more convenient to use right now.	3/18/2015 11:16 AM
30	blindness	3/17/2015 8:59 PM
31	No time prior to retirement to read. Would love audio books!	3/17/2015 7:42 PM
32	I live closer to Verona & therefore use their library.	3/17/2015 5:11 PM
33	We live north of Belleville so it's more convenient to frequent Verona's library. Also, the Belleville Library is quite cramped and crowded and less inventory.	3/17/2015 4:27 PM
34	I work in Madison next to a library.	3/17/2015 4:19 PM
35	buy used books	3/17/2015 3:16 PM
36	Larger space for grandchildren to visit	3/17/2015 3:10 PM
37	Our children less than 2 years, would attend kids program on weekend	3/17/2015 12:40 PM
38	I am rarely driving into Belleville. I live north of town and I work in Madison, so Verona Library is more convenient.	3/17/2015 11:31 AM
39	I enjoy the Verona library much more.	3/9/2015 2:03 PM
40	I have Kiley Ogodogu get me the books I need. :)	2/27/2015 4:26 PM
41	I go to Verona Public library for the greater selection and larger children's area.	2/27/2015 2:33 PM

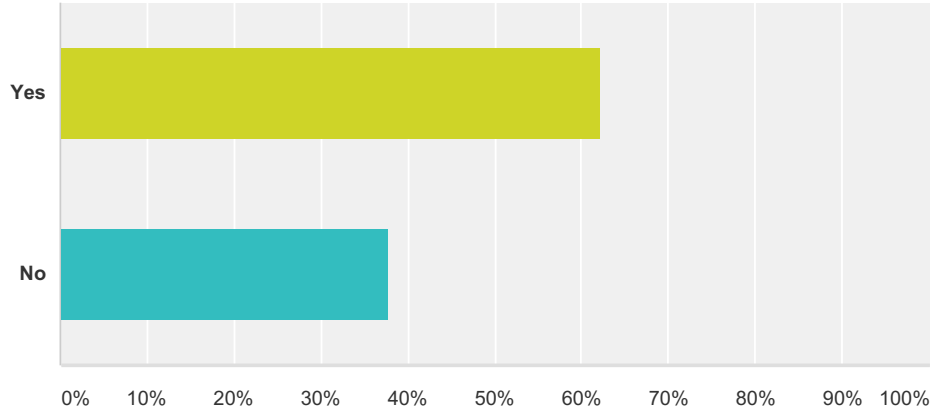
## Belleville Public Library Survey

42	Too small and crowded...I'm in Madison and Verona enough (and Oregon, Stoughton, etc.) that I tend to use those much more.	2/27/2015 8:54 AM
43	I use the library at school	2/23/2015 9:48 AM
44	Spaces are small, and the materials available are subsequently limited. Hard to even remotely compare it to libraries of neighboring communities like Verona, Mt. Horeb and Fitchburg. Even Oregon's library is fashionable, welcoming and more utilitarian when compared to Belleville.	2/21/2015 12:54 PM

# Belleville Public Library Survey

## Q3 Does any other member of your household use Belleville Public Library services?

Answered: 706 Skipped: 11

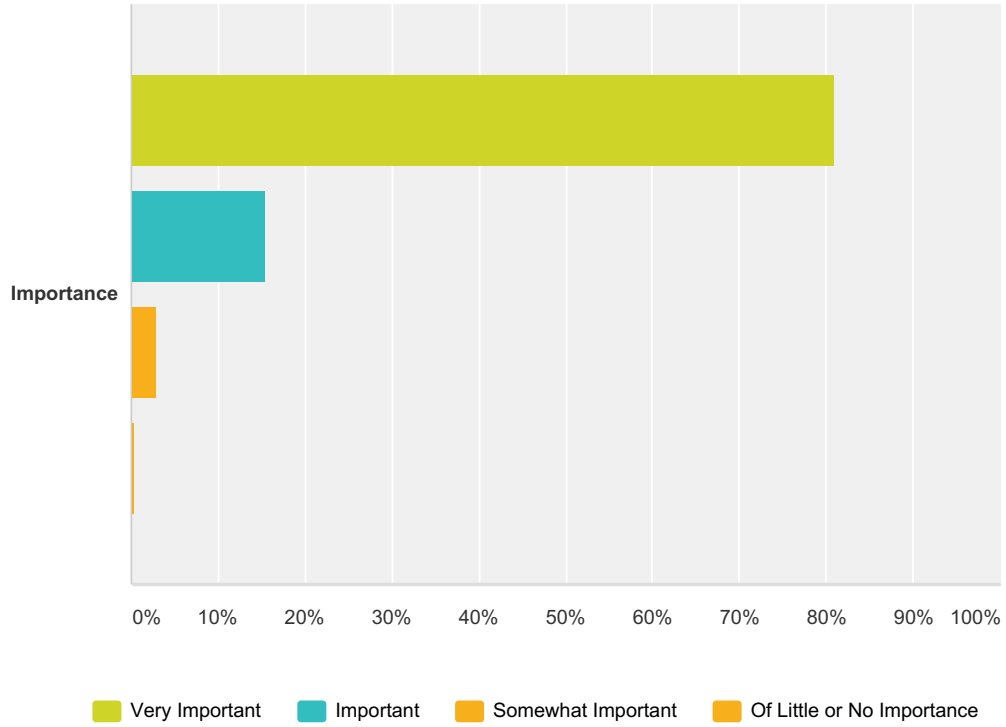


Answer Choices	Responses	
Yes	62.18%	439
No	37.82%	267
<b>Total</b>		<b>706</b>

# Belleville Public Library Survey

## Q4 Regardless whether you are a library user or not, how important do you feel having a Public Library is to the quality of life in our Belleville community?

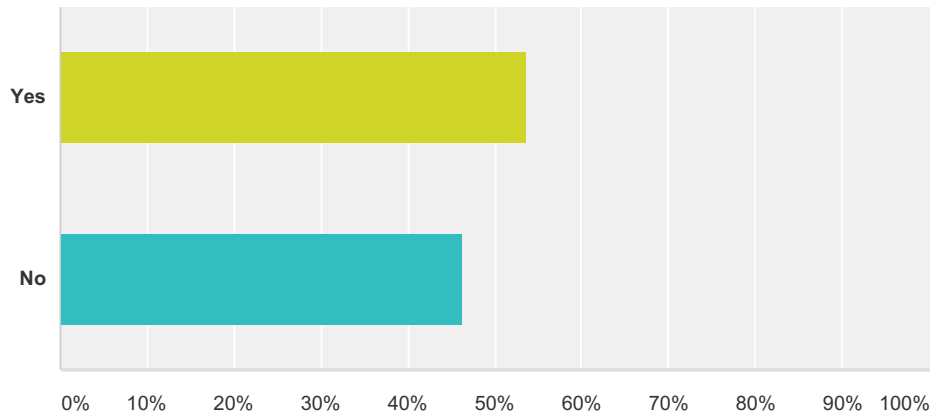
Answered: 714 Skipped: 3



	Very Important	Important	Somewhat Important	Of Little or No Importance	Total	Weighted Average
Importance	81.09% 579	15.55% 111	2.94% 21	0.42% 3	714	0.00

**Q5 Did you visit other libraries besides Belleville's in 2014?**

Answered: 715 Skipped: 2

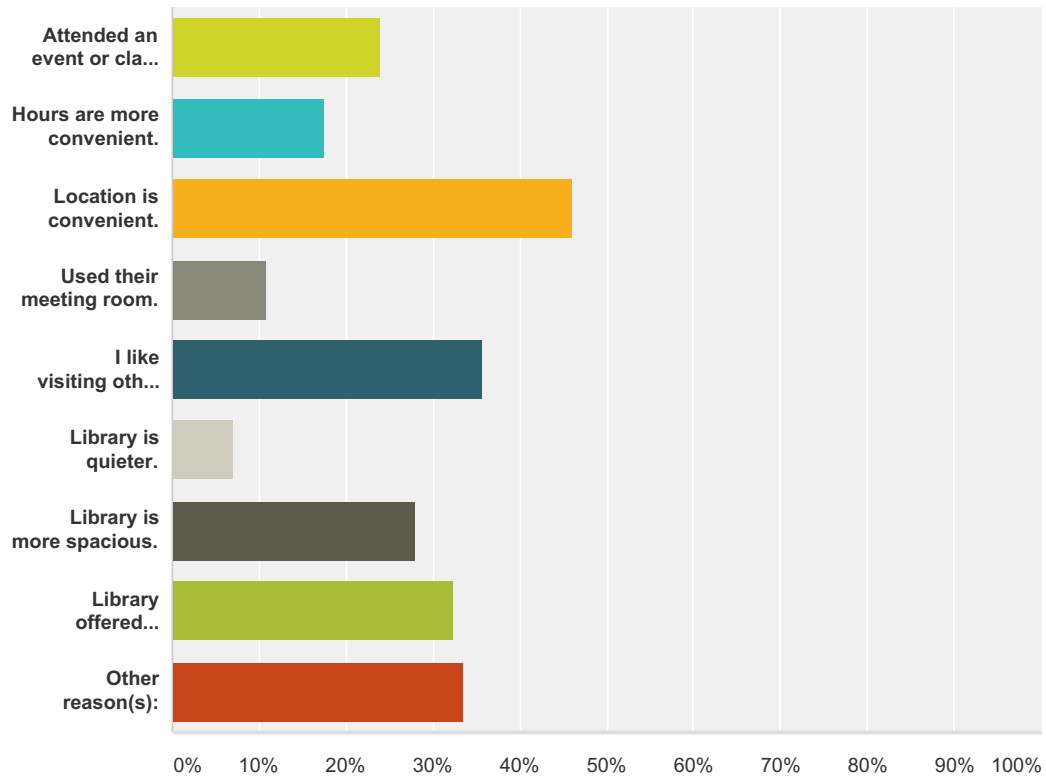


Answer Choices	Responses
Yes	53.57% 383
No	46.43% 332
<b>Total</b>	<b>715</b>

# Belleville Public Library Survey

## Q6 Why do you visit other libraries? Please check all that apply.

Answered: 380 Skipped: 337



Answer Choices	Responses
Attended an event or class that interested me.	23.95% 91
Hours are more convenient.	17.63% 67
Location is convenient.	46.05% 175
Used their meeting room.	10.79% 41
I like visiting other libraries.	35.79% 136
Library is quieter.	7.11% 27
Library is more spacious.	27.89% 106
Library offered materials or a service not available at the Belleville Public Library.	32.37% 123
Other reason(s):	33.68% 128
<b>Total Respondents: 380</b>	

#	Other reason(s):	Date
1	The Library is on the way home	5/16/2015 3:01 PM
2	In other areas for: errands, senior center, fitness classes	4/15/2015 11:48 AM



## Belleville Public Library Survey

3	Very pleasant to spend time. Larger selection, reading area for all ages. Grandkids favorite place to go!	3/30/2015 2:54 PM
4	Tour	3/30/2015 2:46 PM
5	Library was closer at time since I was somewhere else.	3/29/2015 1:59 PM
6	I'm happy with Belleville Library. They meet all my needs.	3/23/2015 1:18 PM
7	I regularly meet customers and my suppliers at the Verona Library and use their meeting rooms.	3/23/2015 1:03 PM
8	Wider selection of materials at certain branches	3/23/2015 1:00 PM
9	Newer building, adequate parking, comfortable reading rooms	3/23/2015 12:57 PM
10	Verona Library play area is a fun destination for my kids. They have a castle!	3/23/2015 12:39 PM
11	children's events	3/23/2015 12:18 PM
12	I have a friend who is a librarian at the Stephenson Library in Marinette WI. I stopped to visit her and to partake in the children's story time with my daughter.	3/23/2015 12:08 PM
13	was at a different location	3/23/2015 12:06 PM
14	my errands in between chauffeuring kids to activities in Madison	3/20/2015 3:34 PM
15	convenient place to wait and read and just see different libraries and what they offer ie: Fitchburg lib.	3/20/2015 3:09 PM
16	Granddaughter lives in Verona Library District.	3/20/2015 2:56 PM
17	I was in Verona to run some errands. I had to wait and go back to a store so I went to the library to pass the time. I looked at books and DVDs and checked out a book while I was there. Only visited the one time.	3/20/2015 2:06 PM
18	Just to return books in their slot (Madison) didn't go inside.	3/20/2015 1:48 PM
19	take grandchildren to their library	3/20/2015 1:31 PM
20	Belleville Senior Library. Have Large Print Books	3/20/2015 1:24 PM
21	I work in other communities	3/20/2015 1:21 PM
22	went to see new library with family member	3/20/2015 1:10 PM
23	I live in another community.	3/20/2015 1:04 PM
24	We were in another town between appointments and had extra time. So we decided the library was a good place to visit. Another time we visited our son's local library in another state (a village smaller than Belleville).	3/20/2015 12:48 PM
25	Verona Library has unlimited time on their computers	3/20/2015 12:41 PM
26	More books to choose from	3/20/2015 12:20 PM
27	Close to other activities and son's work.	3/20/2015 12:09 PM
28	I like all libraries so I go to the Verona one because i haven't been there is a long time.	3/20/2015 11:59 AM
29	Location is more convenient when I am in a certain area and need for foster classes to occupy the kids. Just to check it out.	3/20/2015 11:46 AM
30	To get books with my grandson who lives in Fitchburg.	3/20/2015 11:13 AM
31	Fitchburg Public Library w/grandson because it is his library.	3/20/2015 11:10 AM
32	work related. I work in Madison - I took our preschool children there for a field trip.	3/20/2015 10:52 AM
33	Just for something different for the kids.	3/20/2015 10:38 AM
34	Better environment, air quality, lighting, atmosphere, overall better space to spend long long hours in.	3/20/2015 10:24 AM
35	in the area	3/20/2015 10:19 AM
36	bigger selection of genre I like	3/19/2015 4:53 PM
37	friendly service	3/19/2015 4:44 PM
38	helping friends find research materials in their local libraries	3/19/2015 4:36 PM

## Belleville Public Library Survey

39	kids events/play area	3/19/2015 4:27 PM
40	Bigger, computers in kid section (but to be fair we haven't used the computer at Belleville)	3/19/2015 4:06 PM
41	Verona bigger & newer	3/19/2015 3:59 PM
42	Pick up tax forms in Verona; like the space and atmosphere. Madison library - book festival	3/19/2015 3:50 PM
43	My daughter was studying in Verona and Madison Libraries.	3/19/2015 2:43 PM
44	Went to the Verona Library because they had a book in and I wanted to read the very next day. Normally we do order books and wait the duration but really wanted a book.	3/19/2015 2:30 PM
45	I visited them while on vacation	3/19/2015 2:12 PM
46	More relaxing atmosphere	3/19/2015 2:00 PM
47	Lived in Madison. Used library close to work.	3/19/2015 1:34 PM
48	convenient - has drive up drop box	3/19/2015 1:10 PM
49	drop off	3/19/2015 1:04 PM
50	when in Verona or Fitchburg	3/19/2015 12:56 PM
51	More computers available	3/19/2015 12:47 PM
52	Bigger play area for children (Verona)	3/19/2015 11:55 AM
53	We moved to Belleville in 2014. Before we moved we used Verona	3/18/2015 8:16 PM
54	because my work is in Madison	3/18/2015 7:59 PM
55	I spend a lot of time in Verona and have used the FPL for many years. Habit. Familiarity with library staff.	3/18/2015 7:51 PM
56	Had not moved to Belleville yet.	3/18/2015 7:45 PM
57	Better selection of books for older kids and teens without having to order thru linkcat, more space for them to browse, read & work	3/18/2015 7:39 PM
58	work	3/18/2015 7:34 PM
59	Video section has more adult offerings other than thrillers, chick flicks, etc. I realize that is what most current movies are. More series from history channel. Visit other libraries when it's the community I am at then - Monticello, NG	3/18/2015 2:32 PM
60	I like foraging for new discoveries.	3/18/2015 1:50 PM
61	I mentor a student who lives in Madison - we use the library.	3/18/2015 1:33 PM
62	took grandkids to Barneveld to take books back and get new ones to read.	3/18/2015 1:23 PM
63	happened to be near it - convenient at the time.	3/18/2015 1:16 PM
64	I go on occasion with my husband	3/18/2015 1:11 PM
65	Adult computer area - frustrating to come in to do homework and computers being used by kids playing games.	3/18/2015 1:00 PM
66	Home town of my grandchildren. Helped pick out books and movies in their town library.	3/18/2015 12:55 PM
67	See above (#1 on issues keep you from using the library)	3/18/2015 12:45 PM
68	1) Better photocopier, reasonable price at Verona Library. (2) Meadowridge Library, Raymond Rd, Madison is on our route to Sam's and WalMart, etc.	3/18/2015 12:32 PM
69	work in Oregon go to story time.	3/18/2015 12:26 PM
70	I take my grandson to the New Glarus library story time on Fridays. I check out my items there.	3/18/2015 11:17 AM
71	like to visit new libraries	3/18/2015 10:45 AM
72	very active WTBBL user. (Wis Talking Books)	3/17/2015 9:00 PM
73	It is by our cabin up north	3/17/2015 8:46 PM

## Belleville Public Library Survey

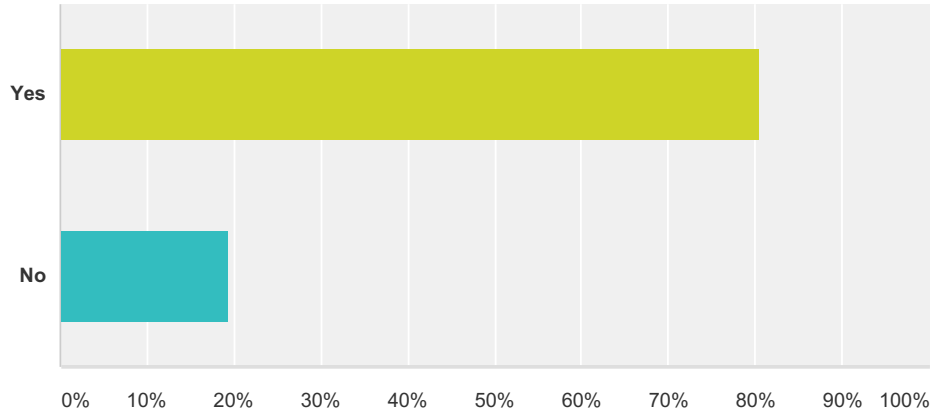
74	When on errands outside of Belleville sometimes visit other libraries to see what their selection is like	3/17/2015 8:42 PM
75	on vacation	3/17/2015 8:36 PM
76	Computer lab is nicer at Verona Public Library.	3/17/2015 8:23 PM
77	have a second home in another community - use their library too	3/17/2015 8:04 PM
78	Often use other libraries that have study rooms for business meetings and online workshops for my job. These offer a quiet private spot to collaborate on projects or teach online technical assistance.	3/17/2015 7:56 PM
79	Bigger selection of kid's movies	3/17/2015 7:45 PM
80	My grandson lives in Monroe and he is a big user of their library. At times when he is in the Belleville library he uses it. He also has request's arrive here when he knows he will be in this area. Grandson is 15 yrs old, Freshman @ Monroe High School.	3/17/2015 6:46 PM
81	could get materials faster	3/17/2015 6:27 PM
82	More selection	3/17/2015 6:03 PM
83	Attended events grandchildren were doing - also book sales.	3/17/2015 5:22 PM
84	More materials to choose from.	3/17/2015 4:38 PM
85	Self check out and drive through book return	3/17/2015 4:37 PM
86	Lived in New Glarus until July	3/17/2015 4:10 PM
87	Computer room is larger, more PCs	3/17/2015 3:34 PM
88	I work in the same building as a library in Madison.	3/17/2015 3:07 PM
89	Do not like going into the basement with no natural light.	3/17/2015 2:49 PM
90	Near my work	3/17/2015 2:44 PM
91	So someone else could check out movies and use the copy machine	3/17/2015 2:41 PM
92	library in a town where I was visiting for another reason	3/17/2015 2:27 PM
93	Also have a card from another library system (Rock Co.)	3/17/2015 12:44 PM
94	resident of Verona	3/17/2015 12:40 PM
95	Just a different selection that is fun to browse.	3/17/2015 12:20 PM
96	Hometown location is Monticello	3/17/2015 11:53 AM
97	I was in another municipality for some reason and either wanted to pick up a book or use the internet.	3/17/2015 11:43 AM
98	Verona library	3/17/2015 11:35 AM
99	I was in the area.	3/17/2015 11:12 AM
100	Fitchburg P.L. is close to school. Since that library opened, we have had little reason to use Belleville.	3/17/2015 9:36 AM
101	Close to home	3/17/2015 9:23 AM
102	UW campus library for scientific journals	3/17/2015 9:18 AM
103	Visited library on my college campus.	3/16/2015 8:29 PM
104	Happened to be in the area of another library so we stopped in to check it out.	3/15/2015 12:22 AM
105	The Verona library has a variety of study spaces, has a great children's area, and is a much nicer place to visit.	3/9/2015 2:06 PM
106	is near my office	3/8/2015 8:59 PM
107	The other library was just more convenient on that particular afternoon.	3/5/2015 12:31 PM
108	More computers available.	3/4/2015 3:53 PM
109	I used the library on my university's campus, because it was convenient and a great place for me to study. Also, the library has more academic resources and academic journals for research.	2/27/2015 10:39 AM

## Belleville Public Library Survey

110	The Verona Library has handy quite rooms for studying and we were in town and had an hour to kill so we got some studying done.	2/26/2015 7:24 PM
111	I use DigiBooks extensively. My wife uses only the hard copy library	2/25/2015 5:48 PM
112	computer programs or versions more compatible to do school work.	2/25/2015 2:02 PM
113	I don't live in Belleville, so I visit the library in the town I live also.	2/24/2015 4:20 PM
114	I sometimes use the Monroe St branch because it's close to work.	2/24/2015 11:37 AM
115	It is close to where I work and had the item I was interested in. Mostly I just use the Belleville Library.	2/23/2015 10:31 AM
116	I work at UW Memorial Library.	2/23/2015 9:39 AM
117	I have read so many of the books in Belleville that when I check them out and get home, I find out that I have read most of them. If I took the time to go on-line and order books ahead, I could do that and have them delivered to Belleville, but I prefer to browse the book shelves.	2/23/2015 8:35 AM
118	Near where my wife has a rehearsal.	2/22/2015 12:25 PM
119	I happened to be in another area.	2/21/2015 4:17 PM
120	We frequently visit the Verona Library. It is very spacious and has great play ares and story times for our two young children. Sometimes we go to the Monroe & New Glarus Libraries as well just for a change of books and atmosphere.	2/21/2015 2:33 PM
121	Newer and larger facility.	2/21/2015 1:04 PM
122	When I do visit libraries, I am generally attracted first to the New Releases sections - the other libraries generally have a much better selection that I don't have to make my way down to a crowded basement to look at. And the spacious, comfortable reading areas of the other area libraries are an attractive feature to me as well.	2/21/2015 12:59 PM
123	On our route	2/21/2015 11:56 AM
124	I find the reading area at the New Glarus library, while small, to have very comfortable chairs and is relatively quiet for reading the paper on a Saturday, which is the only time I typically go to a library. Also, they are open until 3 pm on Saturdays, which is terrific. I find it sometimes challenging to get to the Belleville Library by noon on a Saturday. Also, the newspaper "reading area" is a small table with two hard plastic chairs. It's also located adjacent to the videos. On a recent visit, I had to listen to a mother and her two teen sons chatting and bickering over which video's they had seen or not seen. I don't believe it's a patron's responsibility to ask other patrons to "please be quitter" or "please discuss videos out in the hallway"; I think that is clearly a staff responsibility. The other aspect of the Belleville library which wouldn't affect many visitors, but does affect me, are the stairs to access the "adult" section on the lower level. I do not handle stairs well due to a hip injury, so I tend not to go there often. I realize an elevator is not feasible, but thought I would mention it.	2/20/2015 4:54 PM
125	use the Verona library especially the study rooms at least minimum of 20 times last year they have the big computer room they also have a nice quiet reading room for local newspapers and they have a beautiful children section and everybody there is very very friendly and not cramped in two offices they have their space and they have tutors that use the study room as wellI am extremely disappointed in the belleville library system people would use it more I was upset when they did not get the votes from the belleville town that they should support building a new belleville library kids are our future we need a library	2/20/2015 4:45 PM
126	moving	2/20/2015 4:34 PM
127	The number of times I visited other libraiories was less than 10. I love the Belleville Library and hope it never goes away.	2/20/2015 4:32 PM
128	Close to my work (I work with children) so I can walk them there for "fieldtrips"	2/19/2015 12:05 PM

**Q7 To categorize these next questions, please confirm "I have utilized the services of the Belleville Public Library in the past year."**

Answered: 695 Skipped: 22

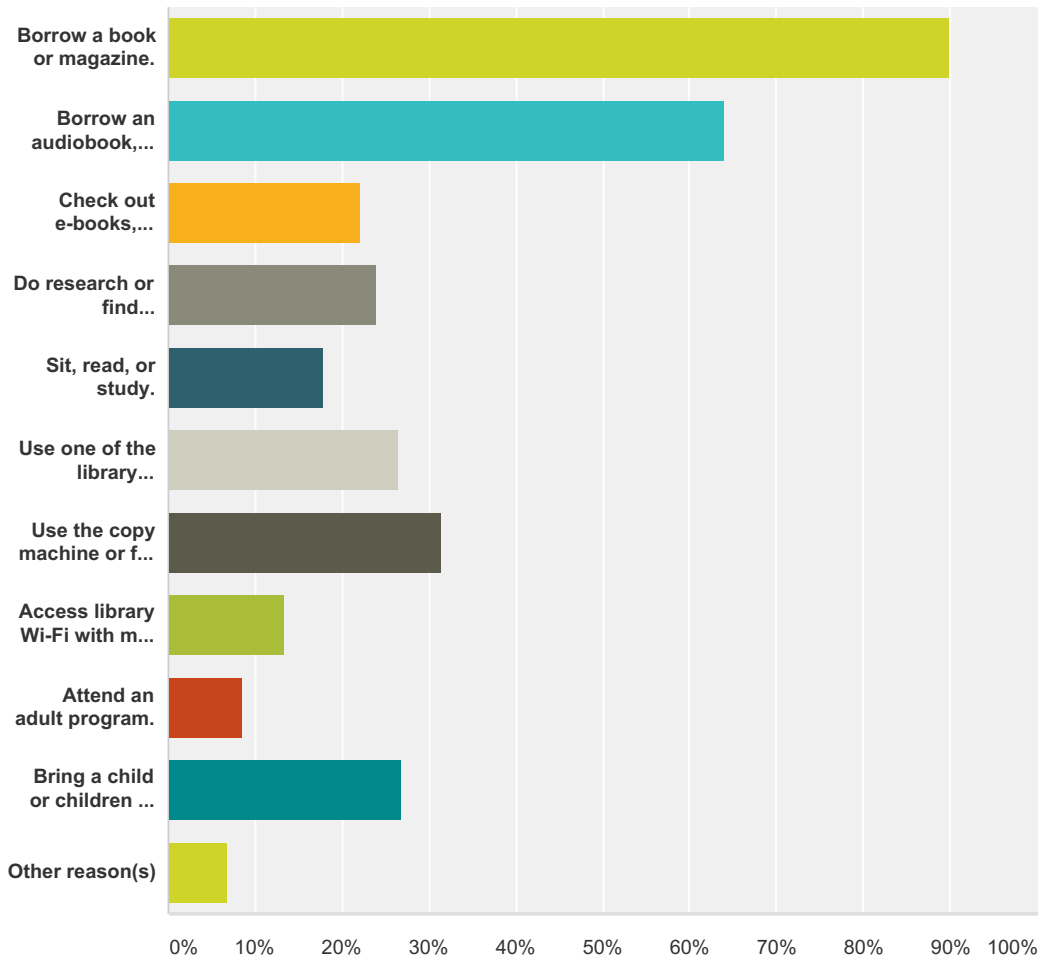


Answer Choices	Responses
Yes	80.58% 560
No	19.42% 135
<b>Total</b>	<b>695</b>

# Belleville Public Library Survey

## Q8 How do you use Belleville Public Library services? Please check all that apply.

Answered: 544 Skipped: 173



Answer Choices	Responses
Borrow a book or magazine.	89.89% 489
Borrow an audiobook, movie DVD, or music CD.	64.15% 349
Check out e-books, audiobooks, or videos from Overdrive.	22.06% 120
Do research or find information.	24.08% 131
Sit, read, or study.	18.01% 98
Use one of the library computers.	26.47% 144
Use the copy machine or fax a document.	31.62% 172
Access library Wi-Fi with my own computer, tablet, or smart phone.	13.42% 73
Attend an adult program.	8.64% 47

## Belleville Public Library Survey

Bring a child or children to a program.	<b>26.84%</b>	146
Other reason(s)	<b>6.80%</b>	37
<b>Total Respondents: 544</b>		

#	Other reason(s)	Date
1	Flyers, pamphlets and senior center	4/15/2015 11:48 AM
2	chat with friendly staff!	3/23/2015 12:52 PM
3	My daughter likes to come to the library to see what crafts or activities they have and to check out movies	3/23/2015 12:09 PM
4	Love the summer activities for kids Should have more in evenings when not at work	3/20/2015 3:05 PM
5	Bring a child to visit, read books, to play and to learn to use a library	3/20/2015 1:56 PM
6	Check out many books a week large print	3/20/2015 1:25 PM
7	Ebook Comment - Main use	3/20/2015 12:10 PM
8	participate in programs	3/20/2015 12:05 PM
9	for kids to play	3/20/2015 11:47 AM
10	drop off books & DVDs	3/19/2015 4:47 PM
11	Play in kid's section	3/19/2015 4:06 PM
12	bring Mom	3/19/2015 2:15 PM
13	Host an adult program, tax help on Tuesdays in January	3/19/2015 2:01 PM
14	Take exams for school.	3/19/2015 1:34 PM
15	Read the paper - Post Messenger and Monroe Times	3/19/2015 1:19 PM
16	return materials	3/18/2015 7:51 PM
17	pick up book, etc ordered online, new computer skills classes	3/18/2015 2:33 PM
18	Book sales	3/18/2015 2:26 PM
19	visit	3/18/2015 2:24 PM
20	spinach!	3/18/2015 10:46 AM
21	Book Sale	3/18/2015 10:38 AM
22	return materials	3/17/2015 8:54 PM
23	knitting group	3/17/2015 8:05 PM
24	visit w/ children, coloring, activities, summer reading program	3/17/2015 6:47 PM
25	Items in weekly paper that we had recycled already	3/17/2015 5:29 PM
26	Book sale	3/17/2015 4:43 PM
27	Attend meeting at the library	3/17/2015 4:28 PM
28	Met other families for playdate.	3/17/2015 12:29 PM
29	Belleville Library has accessed books from other libraries for me.	3/17/2015 12:12 PM
30	Many books for reminiscing with nursing home folks. Local history, agriculture in the past, etc.	3/17/2015 11:54 AM
31	Read newspapers	3/17/2015 11:24 AM
32	Read Newspapers	3/17/2015 11:12 AM
33	Because I love to see the friendly faces that work there and meet new friends!	3/6/2015 12:32 PM

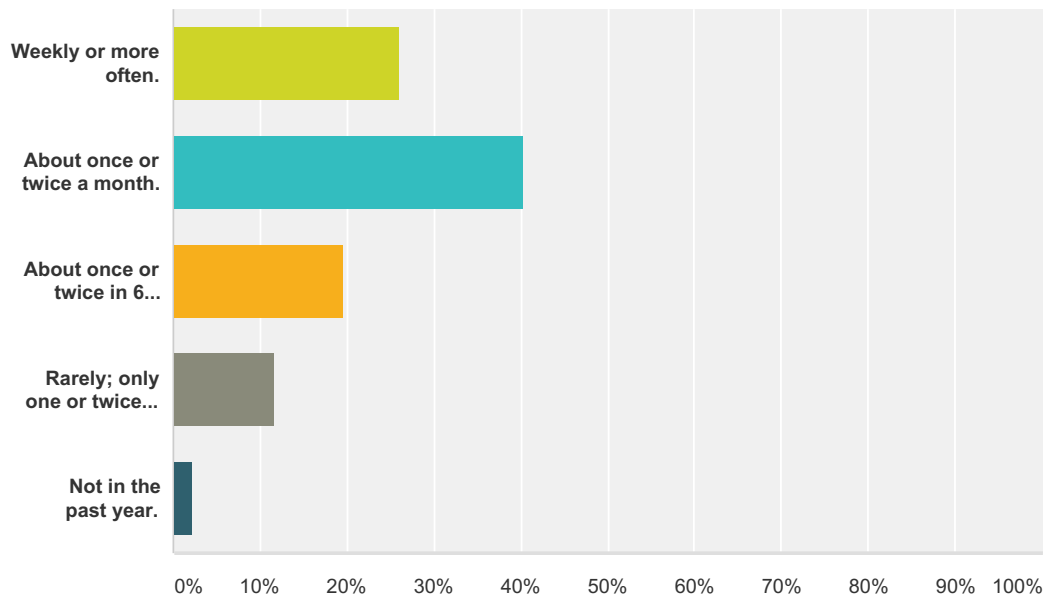
## Belleville Public Library Survey

34	Drop off checked-out books from other linkcat libraries	2/27/2015 8:56 AM
35	I would like to understand the E-books feature.	2/26/2015 7:25 PM
36	tax forms	2/25/2015 2:04 PM
37	Similar to the first category, read a newspaper on a Saturday morning. I get 3 dailies, but don't get the weekend WI State Journal.	2/20/2015 4:55 PM



**Q9 Think about the last year. Generally, about how often did you visit the library?**

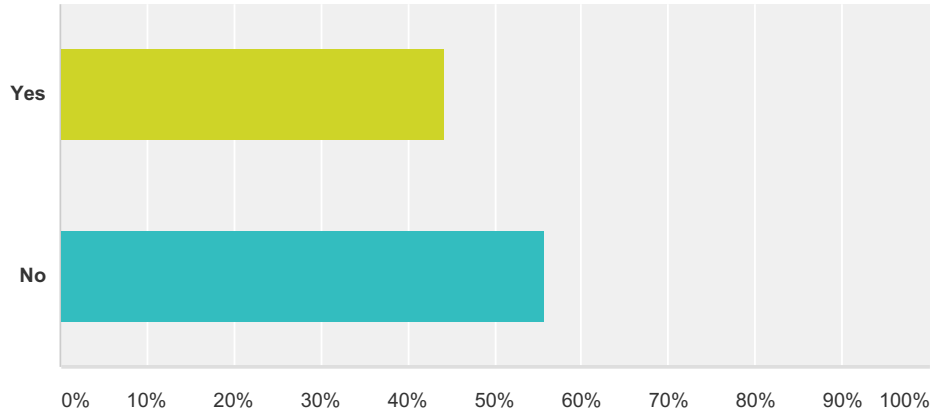
Answered: 543 Skipped: 174



Answer Choices	Responses	Count
Weekly or more often.	26.15%	142
About once or twice a month.	40.33%	219
About once or twice in 6 months.	19.52%	106
Rarely; only one or twice last year.	11.79%	64
Not in the past year.	2.21%	12
<b>Total</b>		<b>543</b>

**Q10 Did you visit the library with children (12 years or younger) within the last year? The children could be yours, grandchildren, or other children.**

Answered: 537 Skipped: 180

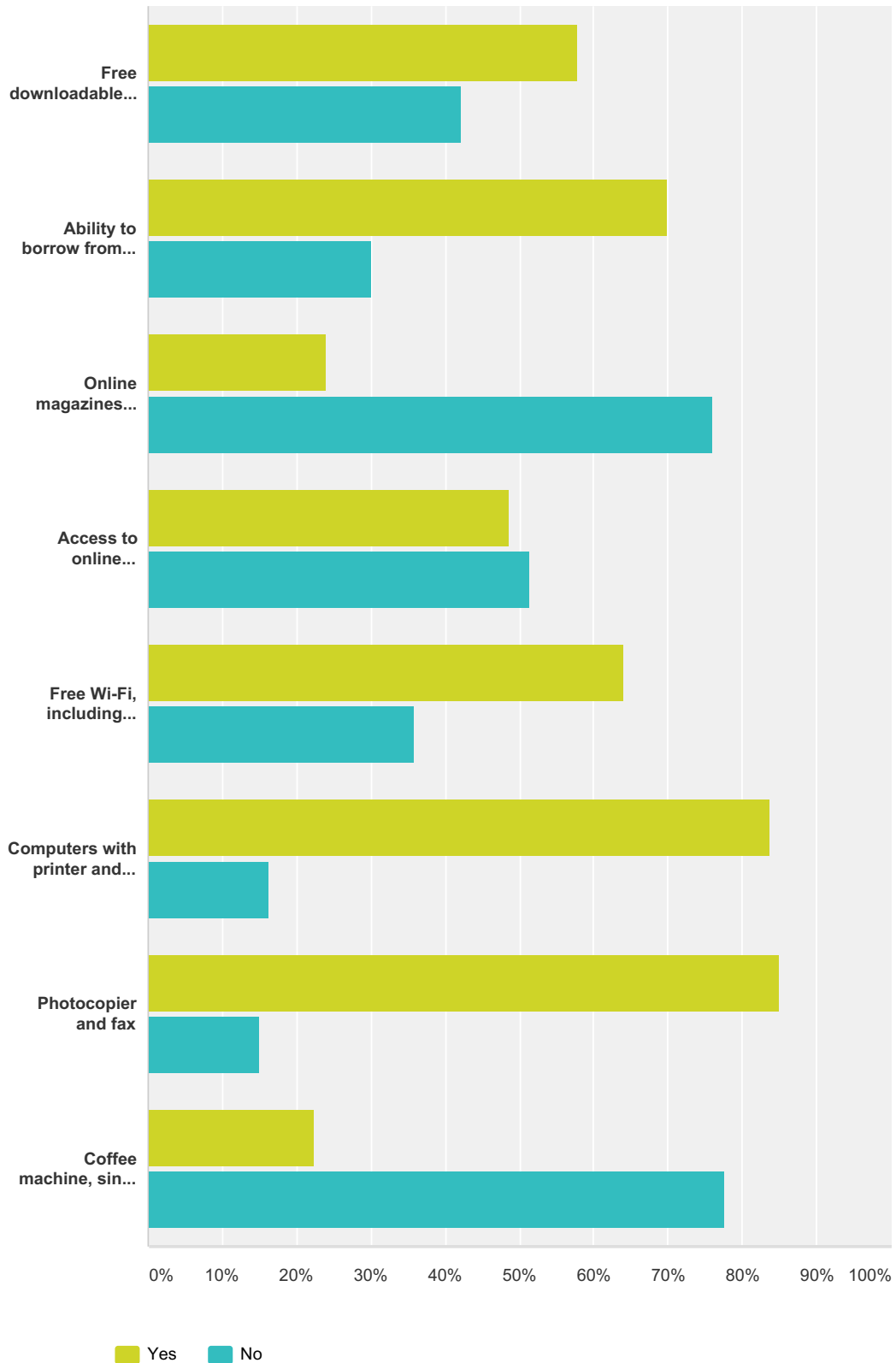


Answer Choices	Responses
Yes	44.32% 238
No	55.68% 299
<b>Total</b>	<b>537</b>

# Belleville Public Library Survey

## Q11 Are you aware of these services offered by the Belleville Public Library?

Answered: 702 Skipped: 15

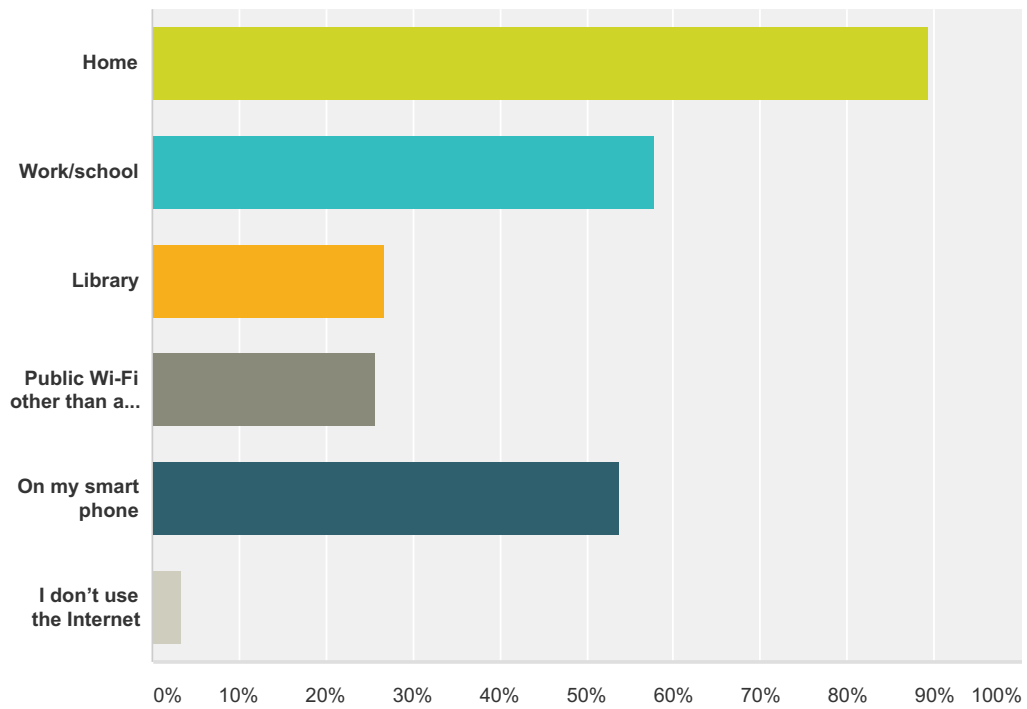


## Belleville Public Library Survey

	<b>Yes</b>	<b>No</b>	<b>Total</b>
Free downloadable e-books and audiobooks	<b>57.81%</b> 396	<b>42.19%</b> 289	685
Ability to borrow from libraries nation-wide	<b>69.94%</b> 484	<b>30.06%</b> 208	692
Online magazines (Flipster)	<b>23.99%</b> 161	<b>76.01%</b> 510	671
Access to online resources such as consumer advice, investment research, car repair, learning a language, and tutoring	<b>48.66%</b> 328	<b>51.34%</b> 346	674
Free Wi-Fi, including wireless color printing	<b>64.19%</b> 432	<b>35.81%</b> 241	673
Computers with printer and scanner	<b>83.72%</b> 571	<b>16.28%</b> 111	682
Photocopier and fax	<b>85.01%</b> 584	<b>14.99%</b> 103	687
Coffee machine, single cup maker	<b>22.34%</b> 149	<b>77.66%</b> 518	667

**Q12 Where do you access the Internet?  
Please check all that apply.**

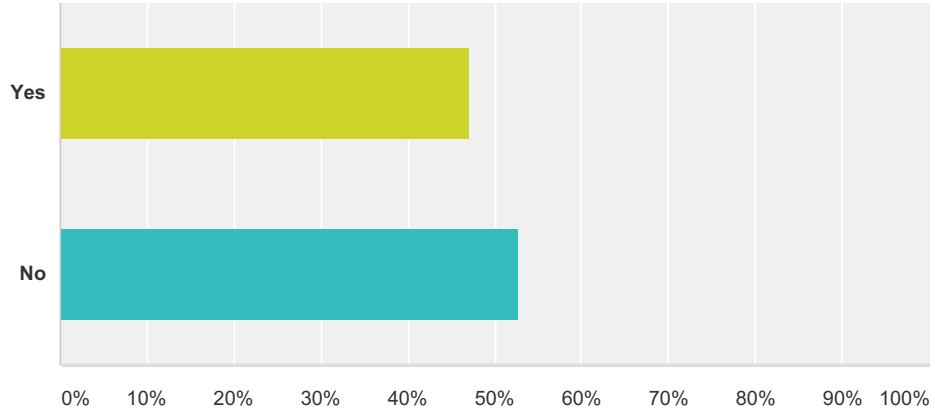
Answered: 705 Skipped: 12



Answer Choices	Responses	Count
Home	89.36%	630
Work/school	57.87%	408
Library	26.67%	188
Public Wi-Fi other than at library	25.67%	181
On my smart phone	53.90%	380
I don't use the Internet	3.40%	24
<b>Total Respondents: 705</b>		

**Q13 Have you ever read an electronic book (e-book) on a tablet, computer, smartphone, or e-reader (Kindle, Nook)?**

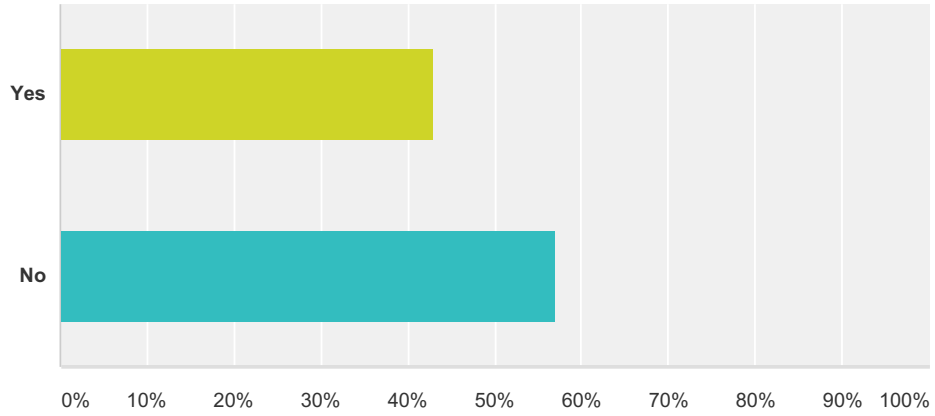
Answered: 703 Skipped: 14



Answer Choices	Responses
Yes	47.08% 331
No	52.92% 372
<b>Total</b>	<b>703</b>

**Q14 Prior to taking this survey, have you visited the Library's Internet website [www.bellevillelibrary-wi.org](http://www.bellevillelibrary-wi.org) during the past year?**

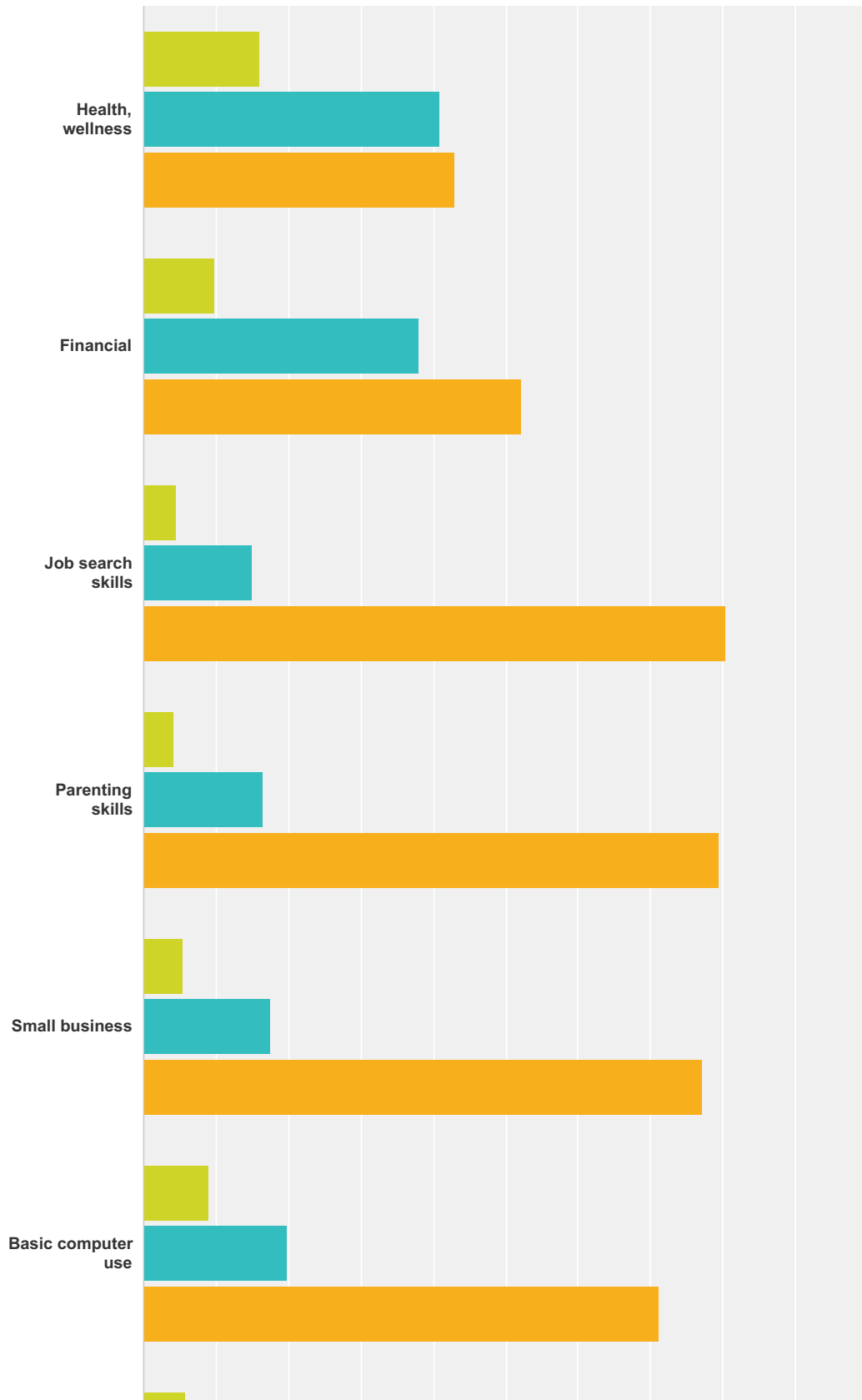
Answered: 702 Skipped: 15



Answer Choices	Responses
Yes	43.02% 302
No	56.98% 400
<b>Total</b>	<b>702</b>

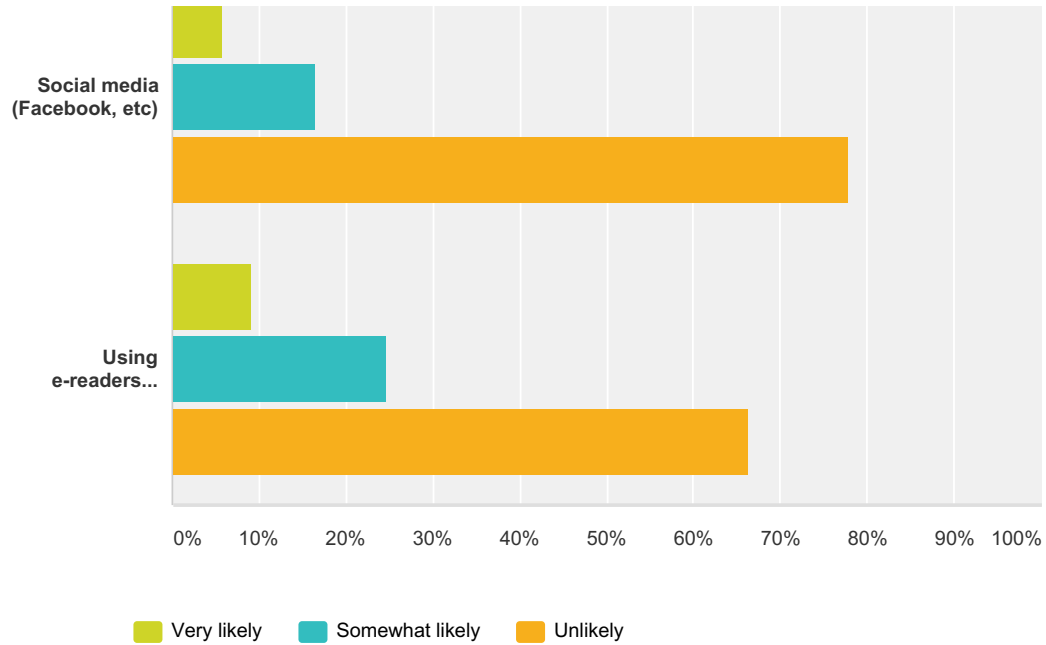
### Q15 How likely are you personally to attend a class at the library on these topics?

Answered: 690 Skipped: 27





## Belleville Public Library Survey



	Very likely	Somewhat likely	Unlikely	Total	Weighted Average
Health, wellness	16.15% 109	40.89% 276	42.96% 290	675	2.27
Financial	9.77% 64	38.02% 249	52.21% 342	655	2.42
Job search skills	4.57% 29	14.96% 95	80.47% 511	635	2.76
Parenting skills	4.11% 26	16.43% 104	79.46% 503	633	2.75
Small business	5.39% 34	17.43% 110	77.18% 487	631	2.72
Basic computer use	9.01% 59	19.85% 130	71.15% 466	655	2.62
Social media (Facebook, etc)	5.78% 37	16.41% 105	77.81% 498	640	2.72
Using e-readers /tablets	9.09% 58	24.61% 157	66.30% 423	638	2.57

#	Your suggestions:	Date
1	probably not to Belleville	3/30/2015 2:59 PM
2	I just haven't found the setting inviting. Until that changes I will probably continue to go to Verona.	3/30/2015 2:55 PM
3	Help with taxes Speed reading	3/29/2015 1:34 PM
4	I would attend for kids programs and activities	3/25/2015 9:25 AM
5	Attended Job Search Skills in the past - was excellent.	3/23/2015 12:53 PM
6	A space for just adult computers because I've come to do the library and all of them are used or there are kids being really loud.	3/23/2015 12:36 PM
7	gardening class basic/beginner beauty - hair/makeup time management - working mom Lean In discussions	3/23/2015 11:42 AM
8	arts & craft classes iPad class photography classes CPR -- Babysitting	3/23/2015 11:11 AM

## Belleville Public Library Survey

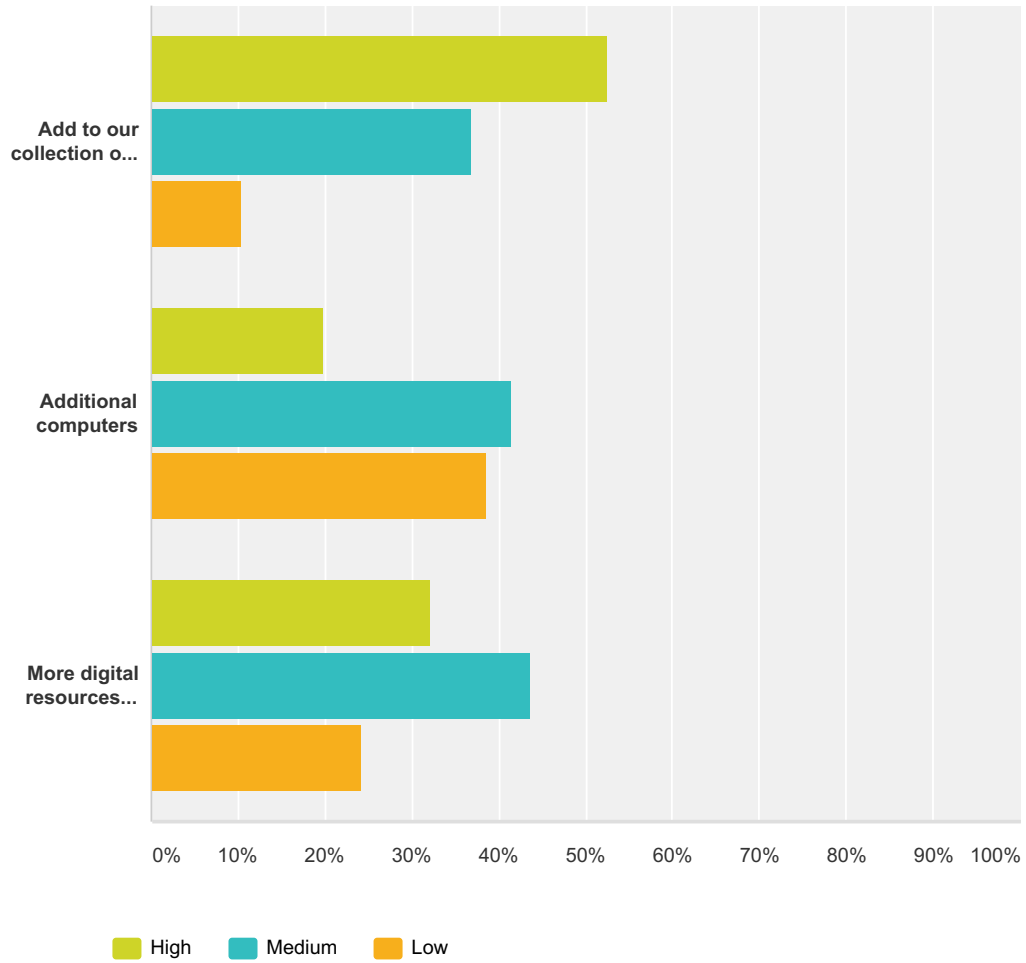
9	More likely to study on the go - order material and carry.	3/20/2015 3:10 PM
10	Evenings	3/20/2015 3:06 PM
11	Retirement options - contact AARP to do a presentation. Job search - learn how to use Wisc Job centers without going to a JC Fashion, home maintenance, sewing intro, knitting, organizing your home.	3/20/2015 2:51 PM
12	I no longer drive at night or in bad weather.	3/20/2015 2:44 PM
13	Kids programming is the only thing I attend.	3/20/2015 1:49 PM
14	Adult classes on my hobbies: hobby farming, gardening	3/20/2015 1:40 PM
15	Spreadsheets- very likely Crafting - very likely tai chi or yoga - very likely	3/20/2015 1:15 PM
16	maybe some more advanced computer programs. I know the basics.	3/20/2015 1:06 PM
17	I am interested in a computer class. (With people of similar abilities and interests). (or a one on one if available during the day)	3/20/2015 12:59 PM
18	Music appreciation	3/20/2015 11:57 AM
19	Kids classes/activities after 5 when we get home or on weekends	3/20/2015 11:49 AM
20	Didn't know the library had classes.	3/20/2015 11:20 AM
21	Author visits, book discussions	3/20/2015 11:14 AM
22	medicare or social security resources	3/20/2015 10:36 AM
23	Tech classes - dreamweaver, sketch up, photoshop	3/20/2015 10:27 AM
24	trip information, book discussions	3/19/2015 5:02 PM
25	answers dependent on timing	3/19/2015 4:54 PM
26	trivia, debates, arts/crafts, lectures on psychology, philosophy, history, cultures, etc.	3/19/2015 4:38 PM
27	We like all kids programs	3/19/2015 4:34 PM
28	Do you off "push" notification for any classes/interests/offers? If I am aware in a text/email I may participate more w/offered programs especially Saturday children's program	3/19/2015 4:08 PM
29	would depend on the schedule - I work a lot in Madison. Would hopefully do more local when I retire (in a year) if the space is inviting.	3/19/2015 3:51 PM
30	I have the internet & have computer skills from working for 40 years! Have no grandchildren. I have a card at library for use to find family obituaries for information for Ancestry!	3/19/2015 3:39 PM
31	craft clubs, social interests	3/19/2015 3:03 PM
32	iphone/samsung/smart phone class	3/19/2015 2:02 PM
33	Arts & Crafts (would be willing to help with classes) maybe a Pinterest night, etc.	3/19/2015 1:37 PM
34	Local politics - progressive issues. Local recreation - bike trails	3/19/2015 1:26 PM
35	Buy or build a larger building or maybe expand.	3/19/2015 1:08 PM
36	advanced computer classes ex: powerpoint, website	3/19/2015 12:48 PM
37	Typing class - beginner	3/19/2015 11:32 AM
38	I enjoy policy discussions or local issue/policy discussions.	3/19/2015 10:25 AM
39	writing skills, music, theater - using computer to set up as home accounting/budget system	3/18/2015 2:34 PM
40	more for children crafts like often a story is read then the draw their story the got about story (maybe during summer vacation) something more for children during summer break of movie day.	3/18/2015 2:28 PM
41	smart phone use tablet use	3/18/2015 1:34 PM
42	college preparation	3/18/2015 1:29 PM

## Belleville Public Library Survey

43	protecting my personal information - everyday living and online	3/18/2015 1:18 PM
44	Basic computer use: If I knew about it and could make the day/s.	3/18/2015 12:51 PM
45	I would like to know more of when these classes are offered. Maybe even have fun classes like arts and crafts.	3/18/2015 12:13 PM
46	I need to visit your website so I know what and when things are being offered.	3/17/2015 8:52 PM
47	We love the kids events, music in the park ad music in the gym.	3/17/2015 8:30 PM
48	If there was space, I'd be interested in being involved to teach classes of different varieties.	3/17/2015 7:57 PM
49	Kids classes? I probably need to visit your website :)	3/17/2015 6:48 PM
50	have more activity classes have people come in show and talk about their hobby more critic talks about variety of topics	3/17/2015 6:17 PM
51	pets or animals	3/17/2015 4:39 PM
52	I am 83 years old and don't have a computer. I don't know how to use one.	3/17/2015 4:25 PM
53	Professional seminars would be great!	3/17/2015 4:03 PM
54	driving refresher class including traffic laws, road signs, medical conditions that affect safe driving. Also using roundabouts safely / correctly.	3/17/2015 3:58 PM
55	Clubs / interest groups: knitters, book clubs, etc.	3/17/2015 3:50 PM
56	activities for homeschooled kids	3/17/2015 2:44 PM
57	children's program on weekends for different ages.	3/17/2015 12:41 PM
58	genealogy research	3/17/2015 12:34 PM
59	If I received a notice on classes being held, it might capture my attention and I might attend.	3/17/2015 11:36 AM
60	I would like to know how to download an e-book, as 1 of the authors I like has a book in her series that right now is only on e-book.	3/7/2015 10:21 AM
61	Basic instruction of excel spreadsheets, and publisher	3/7/2015 8:45 AM
62	I know the VAHS has students lead classes at the library on how to use different programs. It works as a win for everyone. The students either get community service hours or credit for school and the community has the chance to learn and grow!	3/6/2015 12:35 PM
63	I think the more classes and more class diversity that the library offers the better.	3/2/2015 11:03 AM
64	Listening to a speaker at the library would depend on who speaking, on what topic and how is the topic being presented, in what space? This is no different than listening to a speaker/class offered in any location.	2/27/2015 2:27 PM
65	Im so busy that it would be really hard to attend a class	2/26/2015 4:51 PM
66	Other classes to offer: Managing stress Art or Craft for adult	2/25/2015 2:10 PM
67	More kid programs during the year	2/24/2015 7:37 PM
68	Kids' Chess Club	2/24/2015 8:06 AM
69	Answers are Unlikely only because I already have access to those items	2/21/2015 12:00 PM
70	I would only when a new library is bigger and more comfortable to be in I feel claustrophobic in the current one it gets very noisy a lot of people bump into you so I use verona	2/20/2015 4:49 PM
71	I am not usually around.	2/20/2015 4:38 PM
72	Parenting skills are a great idea (My child is 17 so not as big of an issue), but maybe "empty nesters" and things they can do to make the transition easier, bringing in members of the community to show their skills (spanish teachers at HS doing something with young kids in spanish or even adults), more crafty-type learning classes, etc. I think there are lots of options out there but it will take a little while to get people more into it and having a good meeting space to do it is key.	2/19/2015 12:09 PM

### Q16 Resources

Answered: 674 Skipped: 43

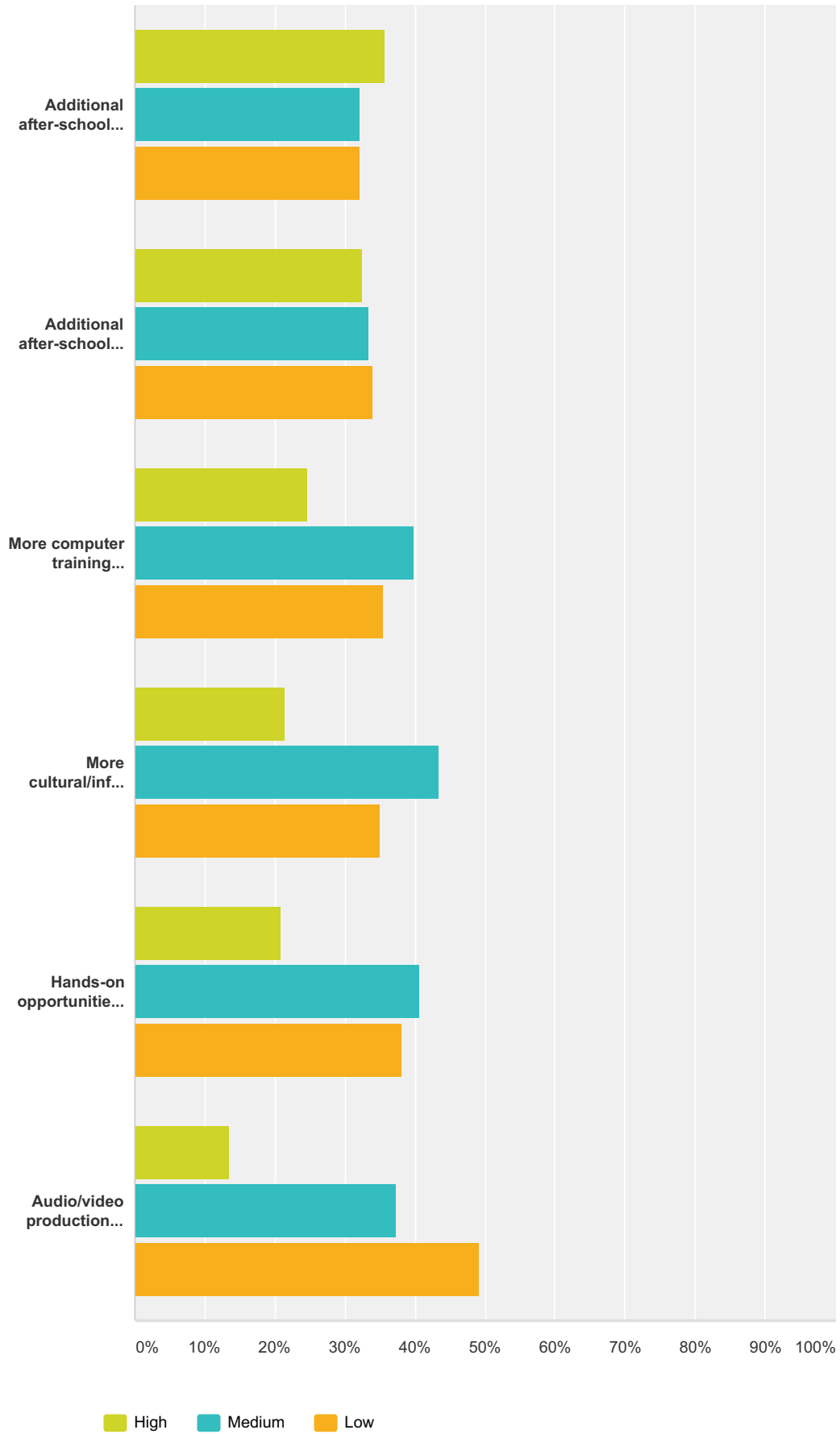


	High	Medium	Low	Total
Add to our collection of books, videos, or music	52.62% 352	36.92% 247	10.46% 70	669
Additional computers	19.81% 128	41.64% 269	38.54% 249	646
More digital resources (e.g., e-books, downloadable audiobooks and movies)	32.15% 209	43.54% 283	24.31% 158	650

**Q17 Programming**

Answered: 670 Skipped: 47

# Belleville Public Library Survey



## Belleville Public Library Survey

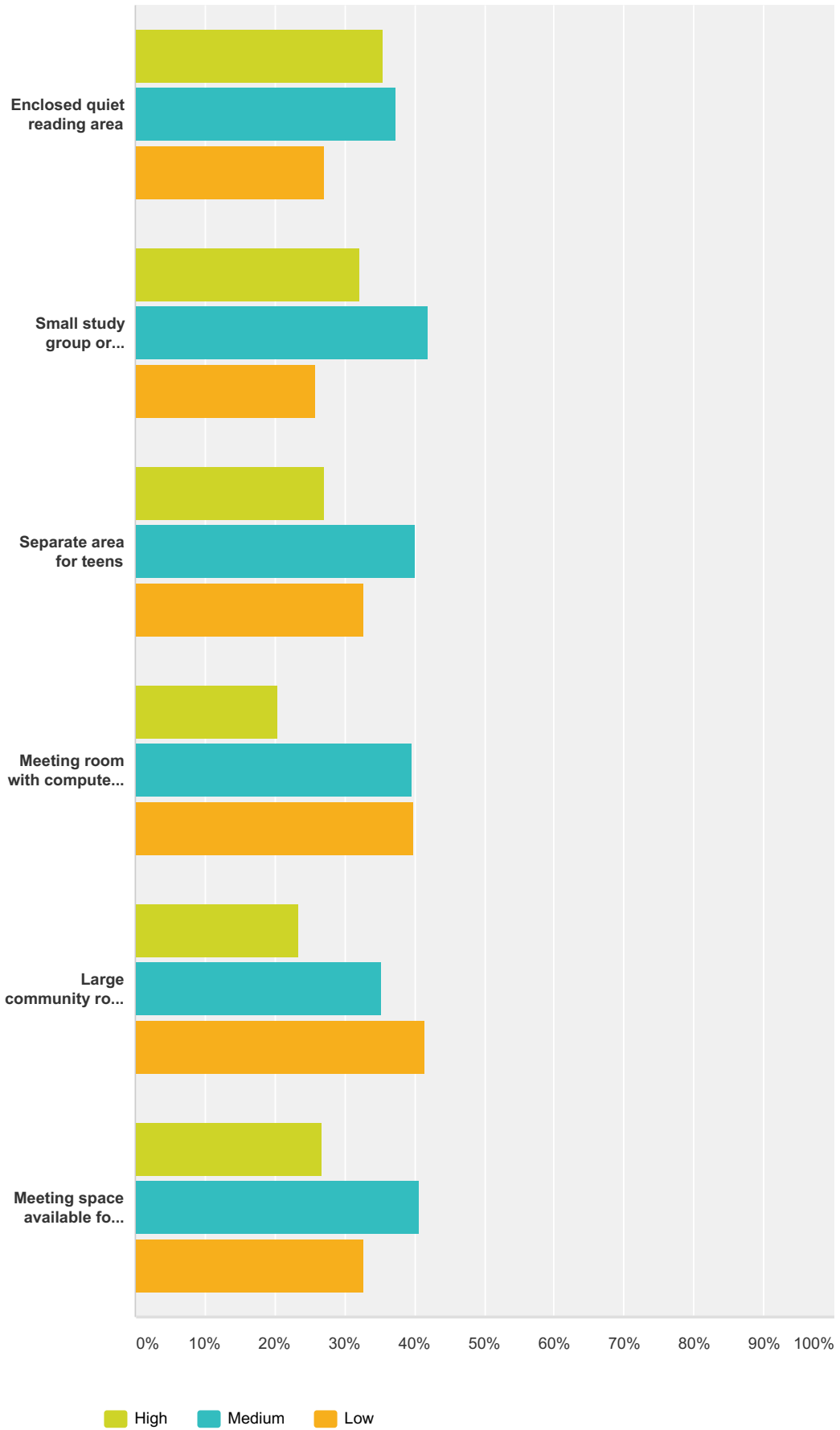
	High	Medium	Low	Total
Additional after-school activities for children	<b>35.68%</b> 233	<b>32.16%</b> 210	<b>32.16%</b> 210	653
Additional after-school activities for teens	<b>32.52%</b> 213	<b>33.44%</b> 219	<b>34.05%</b> 223	655
More computer training classes	<b>24.70%</b> 163	<b>39.85%</b> 263	<b>35.45%</b> 234	660
More cultural/informational programs for adults	<b>21.42%</b> 139	<b>43.45%</b> 282	<b>35.13%</b> 228	649
Hands-on opportunities to learn things like coding, robotics, and 3-D printing	<b>20.92%</b> 136	<b>40.77%</b> 265	<b>38.31%</b> 249	650
Audio/video production training and equipment	<b>13.47%</b> 87	<b>37.31%</b> 241	<b>49.23%</b> 318	646

**Q18 Space**

Answered: 674 Skipped: 43



# Belleville Public Library Survey

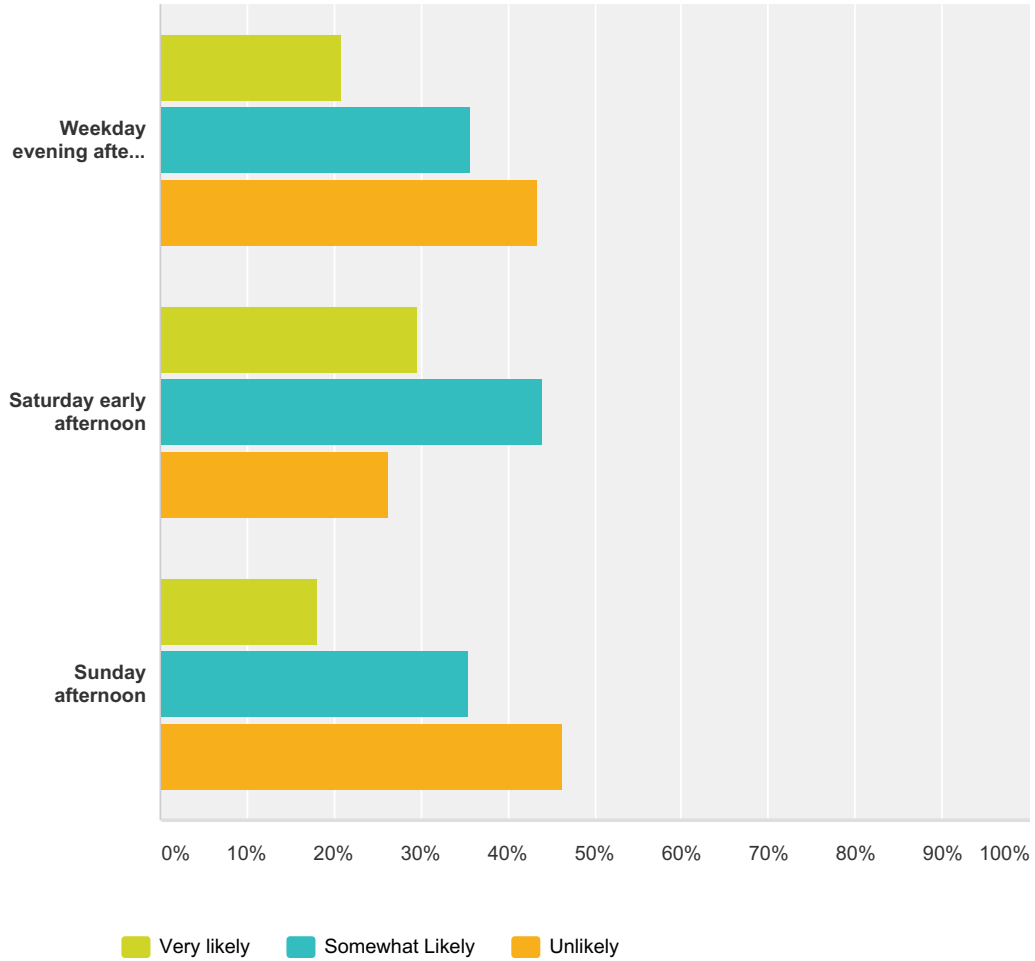


## Belleville Public Library Survey

	High	Medium	Low	Total
Enclosed quiet reading area	<b>35.45%</b> 234	<b>37.42%</b> 247	<b>27.12%</b> 179	660
Small study group or meeting room(s)	<b>32.16%</b> 210	<b>41.96%</b> 274	<b>25.88%</b> 169	653
Separate area for teens	<b>27.05%</b> 175	<b>40.19%</b> 260	<b>32.77%</b> 212	647
Meeting room with computer projection and audio/video conferencing equipment	<b>20.43%</b> 133	<b>39.63%</b> 258	<b>39.94%</b> 260	651
Large community room for 50-100 people	<b>23.32%</b> 153	<b>35.21%</b> 231	<b>41.46%</b> 272	656
Meeting space available for small business or community group use	<b>26.64%</b> 175	<b>40.64%</b> 267	<b>32.72%</b> 215	657

**Q19 If the library hours were to change, what new hours are important to you personally (that you would be likely to use)?**

Answered: 682 Skipped: 35

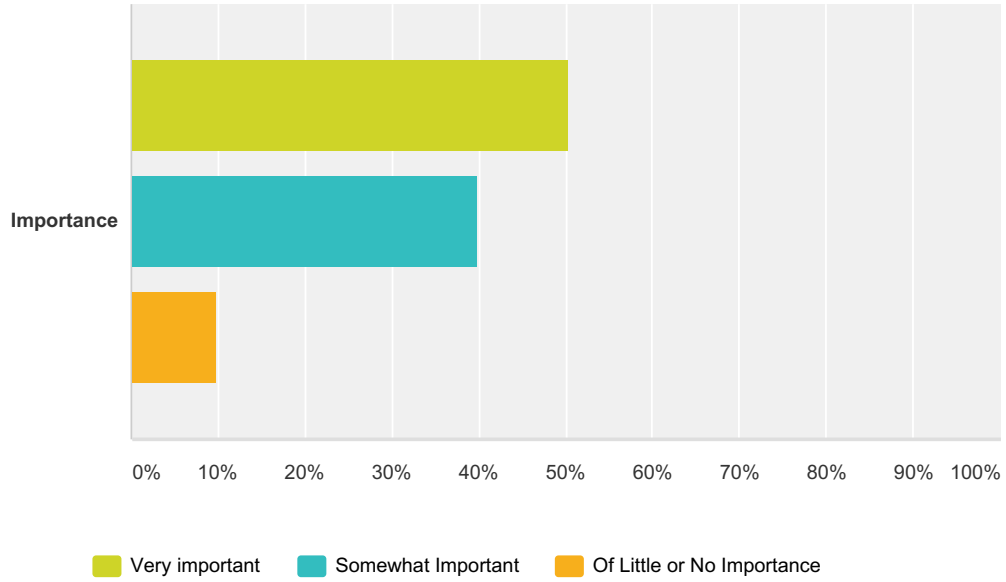


	Very likely	Somewhat Likely	Unlikely	Total
Weekday evening after 7 p.m.	20.85% 138	35.65% 236	43.50% 288	662
Saturday early afternoon	29.75% 199	43.95% 294	26.31% 176	669
Sunday afternoon	18.26% 122	35.48% 237	46.26% 309	668

# Belleville Public Library Survey

## Q20 How important is a library as a community gathering space?

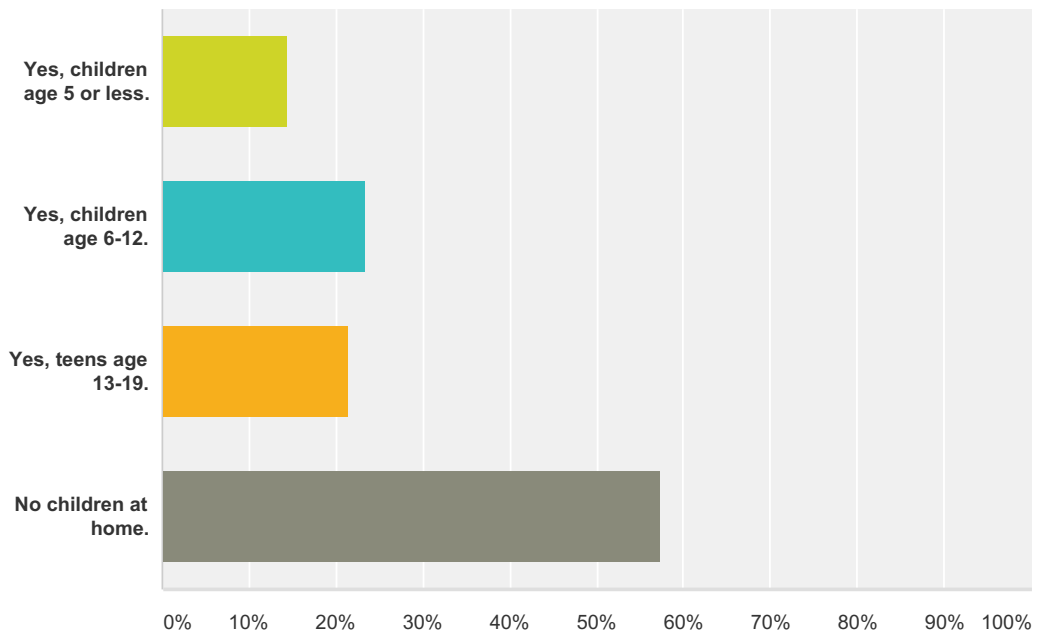
Answered: 693 Skipped: 24



	Very important	Somewhat Important	Of Little or No Importance	Total	Weighted Average
Importance	50.22% 348	39.97% 277	9.81% 68	693	0.00

**Q21 Are there children living in your home?  
Please check all that apply.**

Answered: 699 Skipped: 18

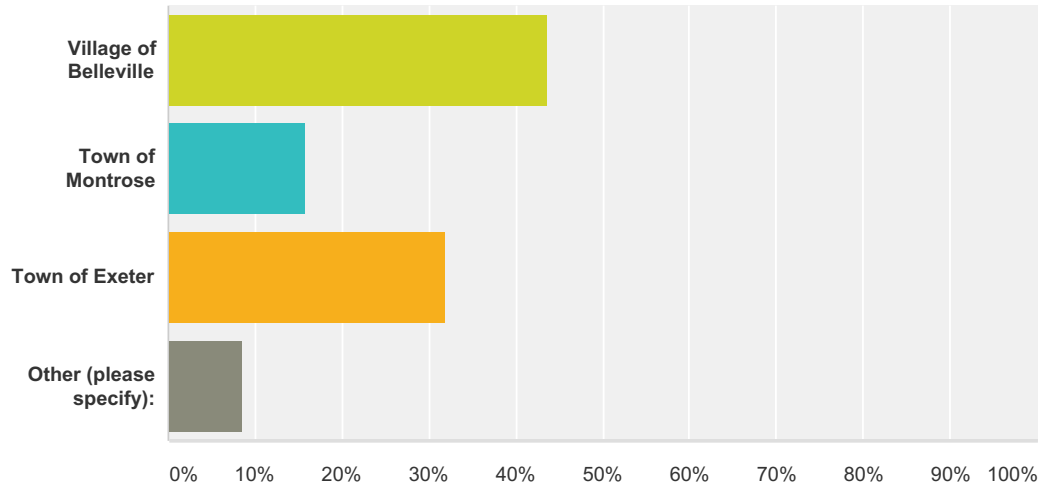


Answer Choices	Responses
Yes, children age 5 or less.	14.31% 100
Yes, children age 6-12.	23.46% 164
Yes, teens age 13-19.	21.46% 150
No children at home.	57.51% 402
<b>Total Respondents: 699</b>	

# Belleville Public Library Survey

## Q22 Where do you live?

Answered: 700 Skipped: 17



Answer Choices	Responses
Village of Belleville	43.57% 305
Town of Montrose	15.86% 111
Town of Exeter	32.00% 224
Other (please specify):	8.57% 60
<b>Total</b>	<b>700</b>

#	Other (please specify):	Date
1	Primrose	3/30/2015 2:52 PM
2	Town of Brooklyn	3/23/2015 1:19 PM
3	Town of Oregon	3/23/2015 12:47 PM
4	Town of Oregon	3/23/2015 11:16 AM
5	New Glarus	3/20/2015 3:32 PM
6	Town of Verona	3/20/2015 2:48 PM
7	Brooklyn Township	3/20/2015 2:45 PM
8	Rock County	3/20/2015 1:07 PM
9	Primrose	3/20/2015 12:25 PM
10	between Belleville and New Glarus	3/20/2015 12:07 PM
11	New Glarus	3/20/2015 10:02 AM
12	Verona	3/19/2015 5:09 PM
13	Attica area	3/19/2015 4:58 PM
14	Primrose	3/19/2015 4:32 PM
15	Town of Primrose	3/19/2015 3:47 PM

## Belleville Public Library Survey

16	Town of Primrose	3/19/2015 3:40 PM
17	Brooklyn	3/19/2015 2:50 PM
18	Town of Primrose	3/19/2015 1:58 PM
19	Primrose	3/19/2015 1:17 PM
20	Town of Primrose	3/18/2015 7:53 PM
21	Town of Primrose	3/18/2015 6:36 PM
22	Town of Primrose	3/18/2015 5:34 PM
23	Town of New Glarus	3/18/2015 2:20 PM
24	Village of Monticello	3/17/2015 8:56 PM
25	Town of Oregon	3/17/2015 5:39 PM
26	Township Primrose	3/17/2015 3:05 PM
27	Town of Verona	3/17/2015 3:02 PM
28	Town of Primrose	3/17/2015 2:52 PM
29	Monticello but work in Belleville	3/17/2015 2:03 PM
30	Town of Briooklyn	3/17/2015 12:45 PM
31	Monticello	3/17/2015 11:56 AM
32	Town of Brooklyn	3/17/2015 11:45 AM
33	Primrose	3/17/2015 11:42 AM
34	New Glarus	3/17/2015 9:25 AM
35	Town of Primrose	3/9/2015 7:17 PM
36	Town of Brooklyn	3/7/2015 10:45 AM
37	town of Oregon	3/4/2015 2:05 PM
38	town of Oregon - Belleville schools	3/4/2015 1:48 PM
39	Town of Verona	3/4/2015 11:03 AM
40	Town of Oregon, Belleville School District	3/3/2015 4:12 PM
41	Monticello	3/3/2015 1:48 PM
42	new glarus	3/2/2015 10:48 AM
43	Madison	2/27/2015 4:31 PM
44	Monticello	2/27/2015 3:37 PM
45	Mt. Horeb	2/27/2015 3:04 PM
46	Madison	2/27/2015 2:30 PM
47	Oregon; teach in Belleville	2/27/2015 2:29 PM
48	Oregon	2/27/2015 11:39 AM
49	Waunakee, WI	2/26/2015 1:14 PM
50	Stoughton	2/24/2015 4:24 PM
51	brooklyn	2/24/2015 10:48 AM
52	Town of Brooklyn	2/23/2015 12:43 PM
53	Town of York	2/23/2015 12:31 PM

## Belleville Public Library Survey

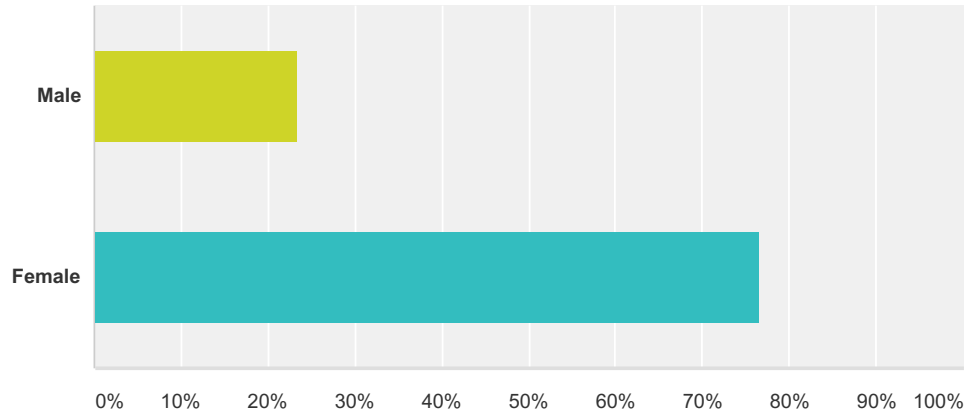
54	Town of Primrose	2/22/2015 8:04 PM
55	town of Brooklyn	2/22/2015 8:06 AM
56	New Glarus	2/21/2015 1:30 PM
57	Primrose	2/21/2015 8:05 AM
58	Madison	2/20/2015 4:54 PM
59	township of brooklyn - part time	2/20/2015 4:40 PM
60	Primrose	2/19/2015 9:42 PM



# Belleville Public Library Survey

## Q23 Are you?

Answered: 699 Skipped: 18

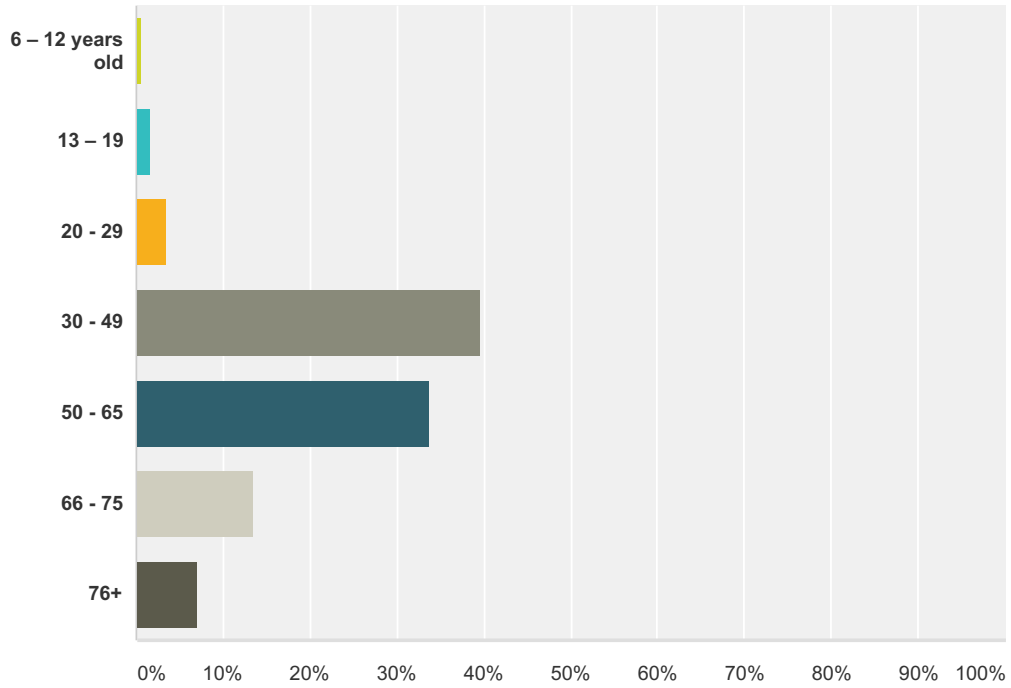


Answer Choices	Responses	
Male	23.46%	164
Female	76.54%	535
<b>Total</b>		<b>699</b>

# Belleville Public Library Survey

## Q24 How old are you?

Answered: 695 Skipped: 22

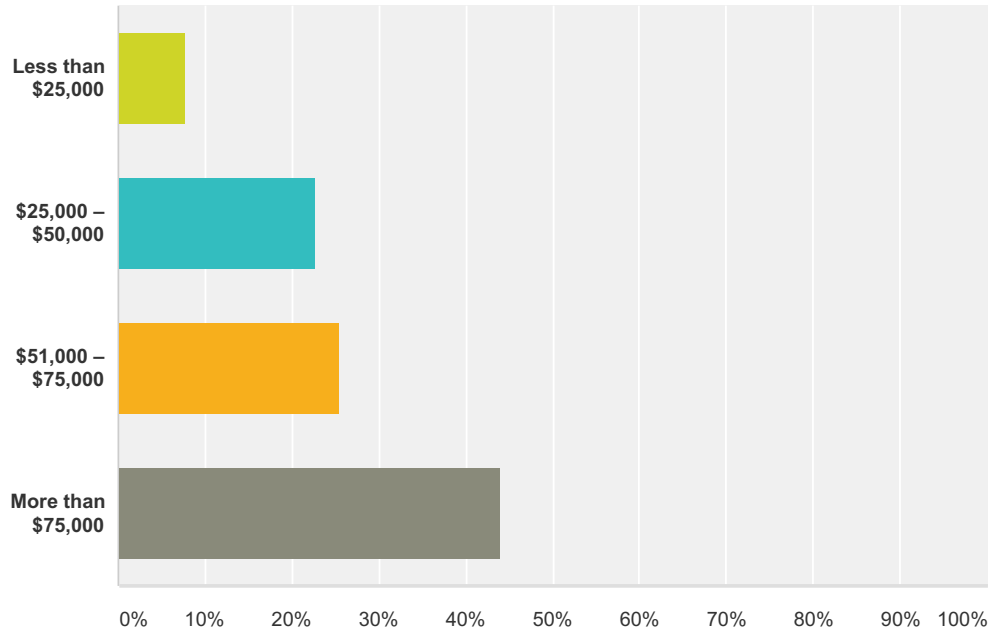


Answer Choices	Responses
6 – 12 years old	0.72% 5
13 – 19	1.58% 11
20 - 29	3.45% 24
30 - 49	39.71% 276
50 - 65	33.81% 235
66 - 75	13.53% 94
76+	7.19% 50
<b>Total</b>	<b>695</b>

# Belleville Public Library Survey

## Q25 Annual household income?

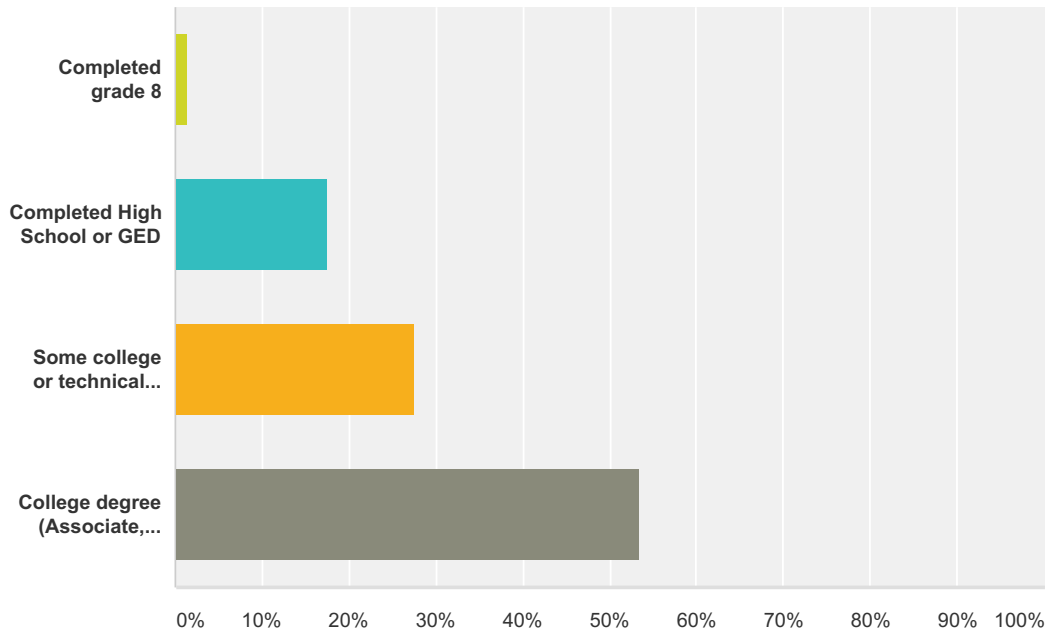
Answered: 618 Skipped: 99



Answer Choices	Responses	
Less than \$25,000	7.77%	48
\$25,000 - \$50,000	22.65%	140
\$51,000 - \$75,000	25.57%	158
More than \$75,000	44.01%	272
<b>Total</b>		<b>618</b>

**Q26 Highest level of your education?  
(please check one)**

Answered: 686 Skipped: 31



Answer Choices	Responses
Completed grade 8	1.46% 10
Completed High School or GED	17.49% 120
Some college or technical school	27.55% 189
College degree (Associate, Bachelor, or higher)	53.50% 367
<b>Total</b>	<b>686</b>

# Belleville Public Library Survey

## Q27 If you could make changes to the library, what would they be?

Answered: 334 Skipped: 383

#	Responses	Date
1	Person at desk informative for Senior; patient teaching	4/15/2015 11:54 AM
2	We often go to Verona Library. I don't know if it is reasonable to expect that Belleville would have a library of that magnitude. It is certainly a fantastic example.	4/15/2015 11:37 AM
3	More involvement w/teens in after school programs that students and parents are aware of. Neat projects that would interest the kids. Maybe work w/school on extra credit program.	4/15/2015 11:34 AM
4	Readings in Public. Create as much circular space to learn in. Protect the few with intolerance to WFI-waves & fund for wall treatments veils, etc. Education, Education, Education to all to connect with the earth.	4/15/2015 11:27 AM
5	Brighter Interior.	3/30/2015 3:54 PM
6	A more attractive welcoming, less crowded space is critical! Large children's area that is bright, comfortable and has many books! Designed in a way that caretakers don't have to worry about disturbing others.	3/30/2015 2:57 PM
7	More computer space with longer times, longer library hours and open on the weekends	3/30/2015 1:26 PM
8	It would be great to have a community room that could be reserved for meetings etc.	3/29/2015 1:44 PM
9	No screaming children (what happened to the library as a quiet place? Children should use their library voice, not their outside voice!) Faster internet and/or computers. I find the computers too slow to use.	3/29/2015 7:17 AM
10	My main area of concern is SPACE. I take our kids frequently to the Verona library because it is much more welcoming, spacious and the atmosphere is so much better. Not only do the kids like to check out books but they like to go to the library to read in comfortable and flexible spaces. I would like to see a new location with large spaces that have comfortable seating and flexible spaces for the kids to do activities and read and learn in comfort.	3/25/2015 9:31 AM
11	Bigger Some meeting rooms	3/23/2015 4:36 PM
12	More space	3/23/2015 2:53 PM
13	I think it's a great library a little more parking	3/23/2015 2:50 PM
14	Larger, more welcoming facility	3/23/2015 2:47 PM
15	Broader movie selection and/or TV (HBO, Showtime, etc) series. Although you are very good at helping get them.	3/23/2015 1:27 PM
16	Larger space - more books; especially classics, mysteries, roads. I would like to see more mystery writers - such as Agatha Christies, Mary Roberts Rhinehart available for book clubs.	3/23/2015 1:24 PM
17	I like the ides of meeting rooms and more computers. But I know you are limited because of space. I would like more computer classes to be offered you had space/computers.	3/23/2015 1:17 PM
18	More space. Different lighting options would define areas.	3/23/2015 1:13 PM
19	add space and meeting rooms.	3/23/2015 1:11 PM
20	I believe a study area for the kids to use would be very useful. Perhaps it could also be setup to be used when you project movies for them.	3/23/2015 1:08 PM
21	Larger reading areas and meeting room(s).	3/23/2015 1:05 PM
22	The biggest problem with library is lack of space.	3/23/2015 1:02 PM
23	Basement for storage and air raids; 2-3000 square foot addition	3/23/2015 12:59 PM
24	Having more space - specifically a "quiet area" would be nice. Also a larger community gathering area that could be used for meetings, movies, classes, library story time, etc.	3/23/2015 12:55 PM

## Belleville Public Library Survey

25	Give them enough money to build a new library that all can benefit from. Larger-comf areas for reading; be more active with kids and get reading to be an important part of their lives.	3/23/2015 12:51 PM
26	Need more space - period Community gathering space should have the village building.	3/23/2015 12:48 PM
27	I would have BLuRay movies available.	3/23/2015 12:41 PM
28	To be open longer on Saturdays. Adult computers in a quiet space. More material. More newspaper material (Isthmus, Cap Times, Local Papers, Madison Zines, etc.)	3/23/2015 12:37 PM
29	Getting more coffee and drinks for the coffee machine, and adding moe spaces to sit and read.	3/23/2015 12:31 PM
30	More books for kids and bigger area for them to sit and read books.	3/23/2015 12:28 PM
31	More children's activities after school hours. Open for more hours on weekends.	3/23/2015 12:20 PM
32	Make it bigger! More sitting spaces, computers and books and movies. Have the different sections labeled better. Bigger kids area so the parents can do what they need to while their young ones play and stay occupied.	3/23/2015 12:14 PM
33	I would extend the hours on the weekend and offer more meeting space designated for small groups of people (20 or less)	3/23/2015 12:11 PM
34	It looks like the library could use more room - maybe all on one level would be nice.	3/23/2015 12:05 PM
35	- Newer interior; looks & feels old, out-dated - Fireplace nook / quiet magazine newspaper reading area - Private study rooms	3/23/2015 11:43 AM
36	very good operation	3/23/2015 11:32 AM
37	A larger, more spacious facility	3/23/2015 11:17 AM
38	upgrade & update offer classes	3/23/2015 11:13 AM
39	Expansion of hours.	3/20/2015 4:46 PM
40	More space in the children's area. It can be very crowded at Story Time some Fridays.	3/20/2015 3:32 PM
41	Larger space for teens Teen movies More teen activities Separate reading area teens	3/20/2015 3:15 PM
42	I'm not sure what they would be. You have many resources available and books etc that can be ordered in. I'm pretty happy with how things are.	3/20/2015 3:11 PM
43	Kids activities in the evenings. I work so cannot get him to activities during the daytime. Although summertime Kids Club does take him/them to summer activities during the day for the summer reading program.	3/20/2015 3:08 PM
44	More modern and up to date building with more services and space for the public to use.	3/20/2015 3:01 PM
45	Donuts with the coffee.	3/20/2015 2:59 PM
46	I believe the library needs more space. I notice when there is more than 4 kids in their reading area it is crowded. These are the readers that you need to grab early. Belleville has no rooms for smaller meetings and I think the library is a perfect location for them. The computer space is horrible. I believe there should be computer areas for different ages. There is NO privacy for those that want to use the computers. The library is an awesome resource that can be used as another branch to the school district. If we use our tax dollars to increase space in the schools only the school kids get to use it. If increase the resources at the community level everyone gets to use it. Thanks for asking.	3/20/2015 2:57 PM
47	More space & comfortable chair for reading, separate room for adults to children/teens, area for women to congregate for knitting, etc. Sell coffee w/treats (after new lib option begins - have to get people there first.) Good lighting, magnifiers for older people and teach younger people to respect the library and others to stay quiet in quiet area. Better access of people w/disabilities.	3/20/2015 2:54 PM
48	Have everything on one floor	3/20/2015 2:45 PM
49	I currently only use overdrive & download books. However, there are times when nothing is available and it would be nice to go to the library only 10" away and get a good book to read or movie to watch.	3/20/2015 2:42 PM
50	Make it bigger	3/20/2015 2:34 PM
51	Larger area!	3/20/2015 2:23 PM

## Belleville Public Library Survey

52	Advise patrons of the other services available that are noted in Section #8. I spend a tone of money on magazines and I'm curious to find out what is available via "Flipster". Expand your space. Not an issue for me but I bet other patrons - especially families, teens, etc, would utilize a bigger facility. Too bad the Senior Center can't be moved to another building and the library could utilize the entire building.	3/20/2015 2:18 PM
53	Larger space with open uncluttered feeling. More light - natural light from overhead or from windows on east, south and north. Make downstairs more integrated with ground level. Open up access to downstairs, more natural light at low level - less like a basement.	3/20/2015 2:03 PM
54	Larger library would be great!!!	3/20/2015 1:53 PM
55	Bigger - spread out into Senior Center once they move. More Parking Community Space for meetings. Bigger Kids Area	3/20/2015 1:50 PM
56	meeting space for small groups	3/20/2015 1:46 PM
57	More fun and learning activities for adults and children throughout the year. It seems that most activities that I hear about occur only during the summer. An outdoor reading area?	3/20/2015 1:42 PM
58	Perhaps open later one day a week, maybe later on Saturday, sometimes I work Saturdays.	3/20/2015 1:34 PM
59	I wish there were more movies. I would also love for the computers time to be more than an hour.	3/20/2015 1:32 PM
60	Until Belleville is able to acquire a larger space, you're going to be limited in what services and books you can offer. I love coming to the Belleville library, but I find myself spending more time at the Verona library because of the wide selection, quiet and space.	3/20/2015 1:30 PM
61	Build a new library, no privacy, not enough computers, musty cold in basement. Looks old and outdated inside and out. Computers are too close together - not enough privacy.	3/20/2015 1:26 PM
62	Have more large print books	3/20/2015 1:26 PM
63	Enlarge - but you do a great job with the space you have A separate room for computers - more arm room	3/20/2015 1:23 PM
64	Comment on Quality of Life question - *Quality of my life in Belleville - Very Important Really like the idea of more classes offered Really like the idea of at least small community meeting space Would be nice to have more reading space that isn't in the basement. (I don't like being in basements if I don't have to be.)	3/20/2015 1:20 PM
65	more space, larger facility	3/20/2015 1:20 PM
66	need larger spaces, more room additional books on CD	3/20/2015 1:12 PM
67	make it larger	3/20/2015 1:12 PM
68	Would be nice to see areas for different kinds of uses - quiet, group, large meeting, teens, small kids, etc.	3/20/2015 1:08 PM
69	i did appreciate be able to pick up tax forms in the past. This year, none of the forms I needed for my parents, were available. (actually, forms for my deceased parents land as a partnership.)	3/20/2015 1:02 PM
70	Not sure.	3/20/2015 12:55 PM
71	A larger space would be welcome. Maybe now that the senior program is moving, that may be a new space for the library.	3/20/2015 12:52 PM
72	The biggest change I would like to see is for the library to have Sunday hours. Then extra hours on weeknights would be just a bonus for me. Also, if feasible, unlimited time on the computers would be awesome.	3/20/2015 12:45 PM
73	all workers are amazing quiet the teens	3/20/2015 12:40 PM
74	more space. Too crowded to just hang out and read.	3/20/2015 12:37 PM
75	more space	3/20/2015 12:33 PM
76	More space. Larger meeting area to rent out people to help locate items	3/20/2015 12:30 PM
77	Build a bigger library	3/20/2015 12:16 PM
78	larger/more open space	3/20/2015 12:15 PM
79	I wish the library was larger.	3/20/2015 12:12 PM
80	Add children's area (separate) more spacious and able to get around, more lounge seating for adults. Area where you can check out your books yourself. More availability of DVD's and music (CDs).	3/20/2015 12:07 PM

## Belleville Public Library Survey

81	I am only 11 years old (Comment on education question). bigger space more checkout tables more kids chapter books downstairs fiction panda books	3/20/2015 12:03 PM
82	1. Comfortable reading and work areas (place to spread out) 2. More natural lighting 3. Conference/meeting rooms for groups	3/20/2015 12:00 PM
83	More children related activities like the Friday morning event.	3/20/2015 11:58 AM
84	Later hours more weekend hours to work around full time working families. Kids programs offered later to accomidate working parents. programming/summer activities for kids/teens. larger facilities to accomidate a growing population.	3/20/2015 11:53 AM
85	Later week day hours or earlier AM (8 am)	3/20/2015 11:38 AM
86	None come to mind.	3/20/2015 11:33 AM
87	- Consolidate the school libraries with the public library into one building and have ONE good library - Why duplicate all the services and staffing - Be more efficient with the tax dollar!	3/20/2015 11:26 AM
88	Obviously, you need more space - for programming, meetings, reading at the library!	3/20/2015 11:17 AM
89	I would like to have a new and larger library - with more space for books, computers and "comfortable "loung" spaces for people to sit and read. I think the staff is doing a wonderful job with what we have but we have out grown the space.	3/20/2015 11:01 AM
90	Not much besides meeting rooms for the community and teens.	3/20/2015 10:51 AM
91	More space for resources for community	3/20/2015 10:51 AM
92	give them more space	3/20/2015 10:47 AM
93	A larger library w/ multiple rooms for multiple uses - more space for community groups to use for meetings, etc. Make public aware of available resources and how to access/use them.	3/20/2015 10:45 AM
94	more space more class offerings to community more, new adult books	3/20/2015 10:45 AM
95	Easier access to the online book ordering without having to go to the library to get account setup to reserve books & DVDs.	3/20/2015 10:41 AM
96	I never hear about the programs you have unless I make an effort while I am checking out a book. It would be helpful if a flyer was sent out with the water bill or you emailed library users. This could be monthly or even yearly if things were known that far in advance.	3/20/2015 10:38 AM
97	Library should be called a different name now b/c we need them for technology and helping kids who can't use computers, internet, etc. - in helping them w/access to that for school. When I was in high school (10 years ago) this was an issue and could easily effect the kids grades. Educate the public on how kids need access to technology, for better quality of education and LIFE. GRADUATING.	3/20/2015 10:33 AM
98	Belleville library needs to move to a larger space. Way too small	3/20/2015 10:22 AM
99	- Updates - looks very used and uninviting - Larger - I've never considered a meeting or gathering there. Where would we go? Where would we park?	3/20/2015 10:17 AM
100	More room! Bigger building!	3/20/2015 10:11 AM
101	A quiet area, comfortable for reading, browsing. The upstairs area is crowded and riddled w/children and teens, who need their own space.	3/20/2015 10:05 AM
102	I use the lower level only. Everything is fine. A few years ago the bookshelves were repositioned. This was a wonderful change as it allows much more light on the books making reading titles and authors' names easier.	3/19/2015 5:10 PM
103	Larger space for children of all ages. Change time (day) of story hour due to 4K changes. Quiet space for children to set and read/be read to.	3/19/2015 5:07 PM
104	more space - it feels cramped and cluttered. Seating for study, review o reading.	3/19/2015 5:03 PM
105	larger library to provide space to add books, meeting rooms etc. Verona is nice but space so underutilized.	3/19/2015 4:56 PM
106	More space - kids section for crafts and reading	3/19/2015 4:52 PM



## Belleville Public Library Survey

107	Self checkout, a directory showing where all books and AV materials reside knottiest "Adult books downstairs".	3/19/2015 4:49 PM
108	would love to have more private spaces when using the computers - separate from the younger crowds - tends to get loud at times & a lot of running around	3/19/2015 4:43 PM
109	Ideally, but probably not financially viably, a larger library containing more books and resources.	3/19/2015 4:39 PM
110	bigger, more natural light, clean carpets, comfortable chairs, faster internet, more family events	3/19/2015 4:35 PM
111	More children's events More advertising so we know of events storytimes - preschool/toddler bigger space.	3/19/2015 4:30 PM
112	It meets my current needs. I do like the self check out in Oregon...but it's not a must	3/19/2015 4:26 PM
113	Offer story hour on a different day - tues or thurs morning	3/19/2015 4:22 PM
114	napping center for teenagers	3/19/2015 4:16 PM
115	Make it bigger like Monroe, Verona or Fitchburg	3/19/2015 4:13 PM
116	larger children's section do you offer children's program on weekend for working parents sign up for push notification to build awareness of programs. How are programs/classes/events currently announced/displayed?	3/19/2015 4:10 PM
117	Almost everything I check out from the library comes from another library - I'd love to see a larger library offer titles and options to check out.	3/19/2015 4:04 PM
118	add sunroom	3/19/2015 4:01 PM
119	train seniors on digital technology; more inviting space; make your resources more widely known; I am a postal manager across the southern part of Wis. We have been grateful to use meeting rooms in libraries across that area for town hall meetings, employee development, customer Q&A.	3/19/2015 3:53 PM
120	It should increase in size as when I see them conducting their wonderful preschool, after school, no school day, and summer activities they are cramped for space. They make it work; but how they do, I'm not sure. We are so lucky to have the personnel we have at the library. They are phenomenal.	3/19/2015 3:46 PM
121	Need "new" building; more space and more books! Things are cramped in current one. It is disheartening that Belleville doesn't have a newer facility to serve their community!	3/19/2015 3:42 PM
122	more space for community gathering space for youth of area to gather Sunday & Saturday hours to encourage family time.	3/19/2015 3:05 PM
123	Build a new library with lots of space, close to downtown with espresso available.	3/19/2015 2:47 PM
124	A no talking room	3/19/2015 2:33 PM
125	You need a new building.	3/19/2015 2:27 PM
126	Stay in step with what is going on in the Belleville schools.	3/19/2015 2:19 PM
127	Larger, comfortable quiet reading areas It is very crowded Classes Welcoming Staff - sometimes not very welcoming	3/19/2015 2:06 PM
128	Availability to read business periodicals - Business Week, Entrepreneur, Inc., Success Magazine. How about the Wall Street Journal.	3/19/2015 1:50 PM
129	A bigger space of course would be ideal!! (in the "downtown")	3/19/2015 1:45 PM
130	Bigger & beautiful. Curbside appeal is better with planters and plants, but I would prefer brick & stone. Plenty of window & open space on upper or main level, more comfortable sitting/reading areas. Separate video/computer areas. More tables & chairs. There is no privacy or quiet space, is there a staff lounge?	3/19/2015 1:28 PM
131	Make it bigger to allow for more open areas for reading. Have video/audio DVDs & CDs in their own space and books separate from that.	3/19/2015 1:22 PM
132	- a drive-up drop box would be great. - open on Saturday afternoons.	3/19/2015 1:13 PM
133	Larger spaces and more quiet.	3/19/2015 1:09 PM
134	More space and larger collections	3/19/2015 12:46 PM
135	We have not been to the library since we move here, but definitely understand the importance of having it for the community! Hope to get there soon...	3/19/2015 12:11 PM

## Belleville Public Library Survey

136	Maybe a bigger kid play area, not too large though. I enjoy the "coziness" of a small town library. The option of longer rental on movies if needed.	3/19/2015 12:09 PM
137	Allow longer than (2) weeks for ebooks more adult learning classes on library services	3/19/2015 11:53 AM
138	More space for the wonderful librarians. Maybe an automatic checkout.	3/19/2015 11:44 AM
139	kid reading nook areas would be nice maybe after 5 activities for kids	3/19/2015 11:34 AM
140	You need more space. It is well organized for the room you do have.	3/19/2015 11:18 AM
141	Continue working toward a new and larger library.	3/19/2015 11:06 AM
142	I believe a free public videophone for deaf patrons would be another benefit. Purple Communications or Sorenson might be willing to provide it. I would also recommend accessible software like speech-to-text or screen readers on at least one computer, that is located in a physically accessible space, for patrons with disabilities. Better outreach on all the services/opportunities provided. I am a Facebook fan of the library and don't see the library promoting those things online.	3/19/2015 10:30 AM
143	Hours Room for classes	3/18/2015 8:29 PM
144	Great as is - could have more light and make it a little more modern looking.	3/18/2015 8:25 PM
145	none	3/18/2015 8:18 PM
146	Renovation space, quiet area and extension of hours.	3/18/2015 8:15 PM
147	Make the library bigger Add a coffee shop to it	3/18/2015 8:09 PM
148	shared with school system - larger facility	3/18/2015 8:05 PM
149	Would like to have a magazine exchange rack (in lobby?) for people to leave current, gently used magazines for anyone else who may want to read it. They have this at Middleton Library which is where I make special trips to drop off magazines I and others have finished reading.	3/18/2015 7:49 PM
150	Add quiet spaces & tables for adults to work aloe, out of the general traffic flow "hold" shelf for use by patrons without having to check with librarian (more private) Self checkout (faster, more private) Moe space for older kids & teens to hang out	3/18/2015 7:43 PM
151	New space - it is so cramped and "old". You and our community deserve better.	3/18/2015 7:37 PM
152	I have left the library when children are allowed downstairs w/o a staff member present. They are loud, show disregard other library users, run around, and often run down the stairs to ride up the elevator over and over. I am surprised this behavior is tolerated. Plus aren't there safety concerns? Shouldn't the lower level be staffed esp. if minors are present?	3/18/2015 6:02 PM
153	more space - it feels crowded.	3/18/2015 2:49 PM
154	Bigger library with meeting space. New building.	3/18/2015 2:46 PM
155	writing classes for different ages. encouraging more than "sound bite" typewritten communication. writing contests, small section for locally self-published or published authors, local history display - I know this takes someone to do. Not aware of scope now but somehow the community must know about offerings more. You are doing everything known to promote. Possible??School work to promote library after school activities, rob calls or texts to willing (signed up) parents. Sometimes the only place you run into people you don't see much. Would be nice to have area to step aside and talk a few moments without blocking the check out area.	3/18/2015 2:39 PM
156	More activities for children of all ages more computers more advertising of book sales more basic computer training for all ages more summer activities	3/18/2015 2:29 PM
157	Since I have not visited/used the Public Library in Belleville since first moving to Belleville about 15 years ago, I cannot speak to a number of things this survey asks about. Based on what I have read is available at the library. I should take advantage of that resource.	3/18/2015 2:09 PM
158	less crowded computer area. maybe get things like the N.Y. Times Book Review, (it is available at Sequoyah and, I think, Cross Plains, anyway though).	3/18/2015 1:54 PM
159	help people to know that you can get books from all state libraries - get some cool books for display/checkout Advertise programs in flyer with newspaper or mailer.	3/18/2015 1:36 PM
160	It needs to be bigger. More books on tape.	3/18/2015 1:28 PM

## Belleville Public Library Survey

161	I like the library and knowing that it is there. The staff is fantastic - I know that using and utilizing it more on my part is needed. Any change I would support.	3/18/2015 1:15 PM
162	larger	3/18/2015 1:07 PM
163	Really wish Belleville and surrounding area would support a new building - need more space.	3/18/2015 1:04 PM
164	None.	3/18/2015 12:58 PM
165	Friendly employees who like their work and are not aloof with patrons (users) of the library. I have only met unfriendly, uninvolved to be helpful employees.	3/18/2015 12:41 PM
166	Extend hours.	3/18/2015 12:30 PM
167	More space, meeting rooms, speakers, classes on hobbies.	3/18/2015 12:23 PM
168	I would love if story time had a larger space and included songs with actions for the kids. I think Verona Public Library has such a nice story time set up. Also if children's books could be organized in a way you could easily find what you're looking for.	3/18/2015 12:19 PM
169	I would like the library to be open longer on Saturdays.	3/18/2015 12:14 PM
170	Friendly - v. well run - excellent hist. books. Stay Open!	3/18/2015 12:09 PM
171	larger with more community space	3/18/2015 11:20 AM
172	I think it would be nice to offer social adult functions. Christmas cookie exchange, party to thank library users yearly for patronage, etc. Children seem to have the run of the library on days off from school and during the summer. At times it gets out of hand and noisy.	3/18/2015 10:55 AM
173	I love the feel of the library now - but I could see how more space would benefit the community and staff. I also love the location - center of town makes it easy for my entire family to access the library.	3/17/2015 9:06 PM
174	expand it	3/17/2015 9:02 PM
175	I love that you submit an article weekly to the newspaper - perhaps you could begin including "new materials" like New Glarus & Monticello do.	3/17/2015 8:57 PM
176	Build a bigger one. They are vital to a town and this one is too small and crowded.	3/17/2015 8:53 PM
177	Employees need be more friendly and helpful - You are after all working for the tax payers! You need to be more like Bob Hoffman was.	3/17/2015 8:49 PM
178	More complete selection of tax forms (federal & WI) at tax season	3/17/2015 8:45 PM
179	Don't get rid of the preschool programming. Maybe more classes for adults (kitting, parenting, cultural, etc.)	3/17/2015 8:32 PM
180	I would like to see the computers, some of them, downstairs for the adults to use. more quiet space.	3/17/2015 8:27 PM
181	more space. more adult programs/cultural/art. bring more authors in.	3/17/2015 8:17 PM
182	None. WE don't need a new library. Our property taxes are already maxed out for this town.	3/17/2015 8:12 PM
183	Bigger with meeting room space; more space for books for separate children/kids section, teen section, and adult section.	3/17/2015 8:03 PM
184	As I noted, space is the most needed change. Technology improvements and accessibility.	3/17/2015 7:59 PM
185	More space to freely walk and look at books without worrying you are in someone's way by blocking a walkway.	3/17/2015 7:53 PM
186	Move to a different location. Somewhere between the schools (if possible). The majority of people using the library are parents and kids. It would be perfect for after-school activities. Also, make it bigger. There is not enough room in the aisles.	3/17/2015 7:49 PM
187	Personnel: Friendly, professional and knowledgeable. willing to help. good leader Quiet: a more "consistent" quiet, noise levels controlled every day	3/17/2015 7:41 PM
188	Bigger space - making more open. natural light more inviting	3/17/2015 7:36 PM
189	Just keep up with all the new things for we all need to be pumped with the newness of computers etc. Updating us who are fumbling through the new technology available. Facebook, etc.	3/17/2015 6:48 PM
190	We obviously need a new library that will provide "today's" requirements for a growing community such as ours.	3/17/2015 6:38 PM

## Belleville Public Library Survey

191	later hours during the week	3/17/2015 6:34 PM
192	outgoing people who work there more interaction activities, talks, classes more types and more frequent contests	3/17/2015 6:19 PM
193	It would be wonderful if the library could get a new building and grow.	3/17/2015 5:47 PM
194	More space.	3/17/2015 5:41 PM
195	Activities for kid during the week be after 5p.m.	3/17/2015 5:37 PM
196	A) A quiet place to read B) Should be expanded; larger area needed; look at Verona's great facility. Belleville doesn't need to be that large or grandiose but a much larger facility, upgraded, would serve the community better in the coming years!	3/17/2015 5:11 PM
197	Modernize, meeting rooms would probably help, couch/comfortable chair settings, make it more of a community center.	3/17/2015 5:04 PM
198	More spacious More "new" books	3/17/2015 4:54 PM
199	More downloadable media	3/17/2015 4:51 PM
200	New library with more space to meet the needs of our community. Meeting space, space for teens, study rooms, space for computers, laptops and e-readers, space for programs - story hour and crafts, space for classes, community-guest speakers, movie, author night, book groups. Space to comfortably read-newspapers, magazines, books...	3/17/2015 4:49 PM
201	Add a cozy fireplace reading area. Add more space so shelves aren't crowded together so closely.	3/17/2015 4:47 PM
202	Self check out! And be able to get your holds yourself so you don't have to wait in line. Longer Saturday hours.	3/17/2015 4:42 PM
203	First of all, I think the current programs put on by the library are excellent. For example, I love that grade school kids have the opportunity to attend the lego club. I like the movie time offered for the teenagers. It's awesome that the library helps sponsor the concerts in the park. It might be fun to offer an American Girl club for young girls to read those American Girl books.	3/17/2015 4:32 PM
204	More space - I walked in once looking for a book. I couldn't find elsewhere. Seemed Crowded.	3/17/2015 4:22 PM
205	Comfortable places to sit and read that have a nice view of outside and nature.	3/17/2015 4:14 PM
206	I would very much like a nice space to read a book at any time. Not to worry about Story Time, etc. I love little kids but to read I would like to have some quiet time.	3/17/2015 4:08 PM
207	Business seminar series College-level periodical section	3/17/2015 4:05 PM
208	space -- I love the library in Verona	3/17/2015 3:59 PM
209	Inviting warm atmosphere -- lighting Build a new space that people are proud of	3/17/2015 3:50 PM
210	Larger space for children -- I'd like to bring my grandchildren in the summer months.	3/17/2015 3:15 PM
211	No changes. With access to any book by placing a hold I've never had an issue with the library as is.	3/17/2015 3:11 PM
212	More space is needed for additional materials.	3/17/2015 3:09 PM
213	Quiet place to read the newspaper	3/17/2015 3:05 PM
214	New larger building allowing more classes	3/17/2015 3:05 PM
215	Bigger, modern	3/17/2015 3:00 PM
216	More emphasis on good and interesting reading. Less on not-so-good romance and pot-boiler crime writing. More DD's of quality film.	3/17/2015 2:56 PM
217	Bigger -- more space. Not have to go to the basement.	3/17/2015 2:52 PM
218	More space to work with.	3/17/2015 2:52 PM
219	more quiet reading space.	3/17/2015 2:49 PM
220	More hours - Sat, Sun	3/17/2015 2:45 PM
221	I like the way the library is set up now. I hope the library can make use of the area that the senior citizens used after move out.	3/17/2015 2:35 PM

## Belleville Public Library Survey

222	No change - good location for people.	3/17/2015 2:26 PM
223	Better parking. Can I park by the post office?	3/17/2015 2:22 PM
224	more space.	3/17/2015 2:19 PM
225	All the areas available need to be larger - i.e., computer area, watching movies, children's section of books, adult books. Belleville needs a larger library.	3/17/2015 12:57 PM
226	Generally wait time for requested items - movies and books can be too long.	3/17/2015 12:53 PM
227	more space!	3/17/2015 12:49 PM
228	Perhaps another level (go upward) to allow for more space but keeping the same location. Library is in a good location for all especially with bike trail close and within walking distance of large percentage of students & others.	3/17/2015 12:47 PM
229	Expand, include community events. Verona does good job of hosting talks and exhibits.	3/17/2015 12:43 PM
230	none	3/17/2015 12:26 PM
231	Actually I think you all do a marvelous job making our library the best it can be. A roomier, many windowed building would be lovely but it's you all that make the library what it is. Thank you.	3/17/2015 12:23 PM
232	I love the location in town but it does seem small...& old/outdated.	3/17/2015 12:15 PM
233	Larger More book options	3/17/2015 12:14 PM
234	Saturday afternoon or Sunday afternoon hours.	3/17/2015 12:11 PM
235	More space available - to have resources spread out, to have more areas for individual use and small areas for a small group to meet.	3/17/2015 12:09 PM
236	Children area downstairs. Lounge chairs downstairs. Separate room for special events for either children, teens, or adults.	3/17/2015 12:05 PM
237	My oldest daughter would like more Mo Willens books.	3/17/2015 12:01 PM
238	None	3/17/2015 11:56 AM
239	Meeting rooms for educational purposes.	3/17/2015 11:51 AM
240	Have adult books upstairs. You would need a bigger upstairs. I would browse them. I don't like going into the basement even though I consciously know it is safe. Might the former Belleville clinic space across the street available with a few walls removed.	3/17/2015 11:46 AM
241	much bigger space	3/17/2015 11:43 AM
242	I would look into creating a coffee house atmosphere where there is some music playing lowly in the background and various chairs and tables where people can sit and read, etc. I think that a location on main street might attract more users. Parking lot.	3/17/2015 11:40 AM
243	Additional parking	3/17/2015 11:37 AM
244	Bigger space (building). More area for people to sit and read/relax.	3/17/2015 11:33 AM
245	The reason I don't use the library is it's very small & cramped. When I was a child we went to the library every day during summer. The librarians were old & crabby. I'm sure they're not like that anymore. A larger more open library would be beneficial.	3/17/2015 11:28 AM
246	More room to sit and go through newspapers and books. You need to add-on but I'm sure in future.	3/17/2015 11:27 AM
247	I know a lot of libraries are wanting to get larger, newer buildings. Maybe Belleville could revamp the library. Need to use the space you have better. The downstairs is not being used, are there ways to rethink building use?	3/17/2015 11:16 AM
248	To enlarge building and book collection. Books: The Last Apprentice J.R.R. Tolkien's books	3/17/2015 11:12 AM
249	Offer more DVD movies and health care books. Need bigger space. Offer exercise DVD videos.	3/17/2015 11:10 AM
250	Larger with more space for groups to meet without disturbing others utilizing the library.	3/17/2015 10:52 AM
251	I would take the money that was foolishly spent on the new bridge in the park and put it toward a library that is inviting and has room for more books and people.	3/17/2015 10:33 AM

## Belleville Public Library Survey

252	I believe that the library has been made as appealing as possible with the space you have to work with. I would like to have more serials and DVDs from PBS TV. Masterpiece mysteries, series, Master piece Theatre, etc.	3/17/2015 9:55 AM
253	Be nice to see a larger library space.	3/17/2015 9:43 AM
254	More space	3/17/2015 9:26 AM
255	Expand. More space for larger public meetings. More space for the under 5 crowd. More space for the teen users. Just need more space.	3/16/2015 8:04 PM
256	1) More space to allow for growth opportunities to bring in more guest speakers and programs for the young. 2) Quiet Area for young and teenagers for studying and reading. 3) Extended hours to assist students time needed to complete homework during school calendar year.	3/16/2015 5:33 PM
257	More books readily available (bigger inventory), more group opportunities for those people like myself who don't follow a traditional schedule due to work or other commitments, more British DVD collections.	3/11/2015 10:47 PM
258	Larger More modern ONE LEVEL Separate Children's area, including age appropriate books, reading areas for parents to read to children Separate Teen area, including computers, reading area and age appropriate books in their area Adult computer/reading area in main portion of the library Quiet study rooms Larger community/meeting room	3/11/2015 3:26 PM
259	Maybe space for small community/educational groups; quiet rooms for tutoring. Overall I feel the library is very user friendly.	3/10/2015 4:38 PM
260	We go to Verona library quite often and I like how spacious it is I also like the self check out and the self service hold section.	3/9/2015 7:20 PM
261	It would be great to see an updated library that has separate areas for teens, children, and adults. It would be beneficial to the community to have meeting rooms and areas that businesses or schools could utilize for meetings.	3/9/2015 2:11 PM
262	Weekend hours expanded, even if it's just until early afternoon. Also, the space feels a bit cramped. I love that there are so many materials, but it makes me feel a bit claustrophobic inside. I'm not sure if there is a different way of displaying items, or if the library needs more space overall, but it feels cramped.	3/8/2015 9:04 PM
263	It would be nice if we had a larger space in the same location or very close by.	3/7/2015 10:47 AM
264	If we could, and I know it has to go to a vote, and more than half of the people have already turned this idea down at least twice, it would be nice to have a new library to stay current with other communities close to us. (New Glarus, Verona) We could then have all of the new tech gadgets without having to cram everything together. All of the questions you asked in this survey could then be taken care of, and have leftover room for other ideas not listed here. I am older, and I still love the idea of being able to borrow a book, read it, and then bring it back to get more books or materials, and all of this at "No charge." What a great concept started a long time ago.	3/7/2015 10:32 AM
265	Better advertising of book sell-offs, especially those that are donated as memorials. Several years ago, I visited the library to check out and re-read the book donated in honor of my grandfather and was told that it was probably sold off to make room for other books. I understand this, but I wish the family would have been notified as I would have gladly paid to have that book. It was clearly marked as a memorial.	3/7/2015 8:52 AM
266	use of all the building as library, enlarge building so can offer more for the public.	3/6/2015 1:54 PM
267	I love our library! The staff is very helpful and friendly. However, they could use more space and if the new space was a bright and open as the library in is Verona (not quite as big, but it gives you an idea of the direction) I would very likely spend even more time there.	3/6/2015 12:41 PM
268	More free access to genealogy references and information. Maybe more informational classes on the weekends on computers. Maybe family movie on Saturday or Sunday , biweekly or something.	3/5/2015 1:26 AM
269	More space. Separate computer room.	3/4/2015 3:57 PM
270	---	3/3/2015 4:14 PM
271	Did not know of services offered other than book checkout Do not know hours of operation	3/2/2015 10:17 AM
272	Combined resource use with the public school. This would help address the need for larger rooms and after school programs for kids & teens. Sharing resources can also make it more financially feasible to increase the number of computers and allow more opportunity for adult education programs.	3/1/2015 8:51 AM

## Belleville Public Library Survey

273	I love the ideas you had in the survey. Making the library a place to gather is an awesome idea. We do not have a coffee shop in belleville and if you want to gather with a group that has diverse backgrounds you wouldn't want to go to the church so the library would be perfect. I think adding a coffee entity or even a barista bar would be a huge draw. I could see it becoming a family tradition on a sunday after noon. Kids doing homework, parents getting movies for the night and researching hobbies etc. We love the library as a family and I support growing it. Thank you.	3/1/2015 8:26 AM
274	Longer hours on Frday. Same hours as during the week and some extended weekend hours. Probably prefer some Sunday hours rather than additional Saturday hours.	3/1/2015 7:09 AM
275	More room for more comfortable seating and more quiet spaces.	2/28/2015 8:14 AM
276	Better information on e-books.	2/28/2015 7:22 AM
277	More modern features, more space	2/27/2015 5:48 PM
278	Big meeting spaces with less focus on traditional books and magazines.	2/27/2015 3:39 PM
279	Larger space and not so crowed and that is probably one reason I don't visit. Having lived in Belleville my entire life some of my best memories were of the library. I think when you make the space attractive it pulls more people in.	2/27/2015 3:34 PM
280	I wish that the children's story time was on a day other than Friday. I am off with my children during the summer, but we have not attended because we are usually beginning our weekend plans on Friday. Tuesday, Wednesday, or Thursday would be much more likely for our attendance, and this would also increase our likelihood of using other resources offered by the library. I go to the story time at the Verona library, which causes us to check out books for that library.	2/27/2015 2:41 PM
281	More cultural programming and spacious area for kids/teens	2/27/2015 2:30 PM
282	Bigger - separate areas for computers, teens, studying, etc...More seating...	2/27/2015 11:40 AM
283	For my purposes, it's fine as it is.	2/27/2015 9:02 AM
284	It would be nice to have individual study rooms behind close doors.	2/26/2015 7:38 PM
285	Larger library and more computers.	2/26/2015 4:12 PM
286	none	2/26/2015 3:57 PM
287	Larger, more space to provide more books and media.	2/26/2015 3:48 PM
288	Now that the Senior Center is moving, we hope you can take over the entire building and expand your services, etc.	2/26/2015 1:15 PM
289	More Digital books. Forget about the epubs because they are unusable. Personally, I do not use the audiobooks.	2/25/2015 5:55 PM
290	It would be nice to have comfortable, inviting reading space. Possibly move the adult materials upstairs and the kids materials downstairs.	2/25/2015 2:30 PM
291	Extended hours on Saturdays. After school program for kids to get assistance with their homework until parents arrived after work. Larger computer work space.	2/25/2015 2:15 PM
292	It would be better situated to permit small meetings (up to 10 people) to be held there. I would also support a larger meeting area (perhaps up to 50 people) as I believe the community needs this kind of public resource if the library is to provide the kinds of outreach educational programs I wish it would do. If public meeting rooms are provided, probably need to look at more off-street parking that is safer for people entering and exiting vehicles.	2/25/2015 11:38 AM
293	More conducive hours	2/24/2015 9:50 PM
294	Inside looks like a cluttered, unorganized mess. Clean, brighten and increase overall appearance.	2/24/2015 8:29 PM
295	larger spaces, more obvious as to where the teens stuff is.	2/24/2015 7:42 PM
296	Expand the library to allow more places for reading, studying, working with others as well as additional places for books, movies, music, computers. The library right now is so small it is not a very welcoming place to relax and read or study.	2/24/2015 4:26 PM
297	Quiet, comfortable, aesthetic space.	2/24/2015 4:21 PM
298	More weekend hours. My daughter likes to go to the library, but we don't make it there together very often because I work all week and don't get around to things early enough on Saturday morning to get there with her.	2/24/2015 11:43 AM

## Belleville Public Library Survey

299	I have seen lots of kids at the library and sometimes it gets pretty noisy. I have also noticed kids that need the computers for homework are waiting while the kids on the computers are playing games	2/24/2015 11:21 AM
300	Make a pet friendly area	2/23/2015 8:21 PM
301	More space.	2/23/2015 6:54 PM
302	Additional space for small meetings, children's activities, cultural programs, community gatherings, etc., which means "we need a new building" Later hours on week nights	2/23/2015 5:23 PM
303	More space overall	2/23/2015 2:16 PM
304	Actually I think you have it about right for a community the size of Belleville. I also visit the Fitchburg library and am glad I do not live there - it's a great library but a huge, expensive building, way too big for what is actually needed, even serving as a community center too. The meeting rooms are empty 95% of the time. I would hate to be on the hook for the expense of it and I urge Belleville to keep the scope modest and deal with just the core issues. What problems are you attempting to solve? That is not clear and could be publicised better - an article in the paper would be helpful. If there was one in the past I must have missed it.	2/23/2015 12:51 PM
305	A larger library with more space for meetings or activities would be nice. Also, offering hands on activities like 3-D printing or programming would be beneficial to teens and even adults.	2/23/2015 12:36 PM
306	I think we need a larger, newer library in town. I'd also love to see an expansion of the DVD selection.	2/23/2015 9:44 AM
307	I really like the library the way it is. I can see getting more computers since when I go in there, they are always full. I really like the sitting area downstairs and the weekly updates in the paper about what is new in the library.	2/23/2015 9:19 AM
308	Updated facility.	2/23/2015 9:13 AM
309	More room to have more computers and small, quiet reading areas to check our books or magazines. The current library space is far too cramped to make it a usable space to enjoy the library.	2/23/2015 8:44 AM
310	Larger book selection. More programming for children, especially on Saturdays.	2/23/2015 8:39 AM
311	Bigger location would be amazing. Look to the Verona Library for a perfect example. The community would embrace it. It'd be worth every penny. *A study place for our students of ALL ages *A study place and escape for adults of ALL ages *An excellent place for those like myself that consult/work-from-home via virtual offices. It would be amazing to have a location like the Verona Library so close to home. *A community office space for meetings, celebrations, events, town meetings, etc. *More space means more books, CDs, movies, resources, entertainment, etc. *A chance to create a space of wonder for our youth. Thankful for the library we have now, but compared to others, it's cramped. The community yearns for an amazing gathering place for the reasons above.	2/22/2015 10:14 PM
312	more space, especially for adults as most of the useable space is the first floor for kids, although the kids area is nice and necessary	2/22/2015 5:20 PM
313	More friendly staffing, convenient hours and more variety of books.	2/22/2015 8:08 AM
314	No problem	2/21/2015 7:56 PM
315	No suggestions at this time.	2/21/2015 4:22 PM
316	A large meeting room that could provide more space for Friday's story time and then serve as a meeting space for the community the rest of the time. More toddler quiet play areas and individual quiet reading/work areas for older kids/adults. More after school activities for school aged kids.	2/21/2015 2:45 PM
317	I think that the library should be expanded, in the very least, perhaps in the parking lot on the south side of the building. The best would be to build a new building somewhere around town.	2/21/2015 2:14 PM
318	Cleaner, more modern building with more space for materials and for people to relax and enjoy all that the library has to offer.	2/21/2015 1:04 PM
319	New and bigger space! Come on community members!! It's time to vote in a new constructed library!!	2/21/2015 12:03 PM
320	Larger library with more dedicated reading or study space, separated from childrens section. Mostly, more space overall.	2/21/2015 11:28 AM
321	More evening/weekend hours	2/21/2015 9:16 AM



## Belleville Public Library Survey

322	Knowing this is out of the hands of the library staff, more space. Standing near the circulation desk, where people are perusing books or displays, children are moving around, patrons are wanting the attention of a librarian, etc., is very awkward. Just running in to pick-up a hold item can be a small undertaking. The staff does a terrific job considering the space limitations. Hopefully one day the residents of the Belleville area will realize that investing in a larger library is a worthwhile use of funds.	2/21/2015 8:48 AM
323	Quiet. It always upsets me when even the librarians can't talk in hushed tones. I can't even read book titles if someone is talking next to me. They speak in normal conversational voices, unlike the "library whisper" that I was raised to expect.	2/21/2015 8:07 AM
324	I'd love to see more tables for working, research, crafts, coffee, etc...but this also means more space. As a farmer, I wonder if we could develop programs that help farms leverage available technology & online resources for financial planning, tracking local commodity markets, or just using social media (Twitter?) to make real time business decisions. Or perhaps plan the farm's transition to the next generation.	2/21/2015 6:28 AM
325	I like alot about the library, maybe that the library was open more weekend hours and more information about the resources the library has to offer. Like learning foreign lanuages and other things that might be helpful.	2/20/2015 11:33 PM
326	A larger library that would be able to have space for community functions, meeting rooms.	2/20/2015 7:28 PM
327	Please see my earlier comments regarding a more comfortable, quitter reading space and seating upstairs, unless there is seating I am not aware of beyond the few seats adjacent to the newspapers. Also, I realize libraries are noisier than I remember them being as a kid in the '50's ( I am 64) when the librarian would "Shss" people who were talking above a quiet tone. However, some patrons seem to be oblivious to others in the space and think it is OK to discuss their personal conversations loudly enough to be distracting. My other suggestion is similar to above and relates to "consideration for others" and civility. I subscribe to my own weekly papers, but don't get the Saturday WI State Journal. I enjoy spending 15 min's reading it on a Saturday morning. Recently, I went to read the paper and a woman sat at the "reading table" with the entire week's worth of papers and was reading the Saturday paper. I politely asked her if I could read one of the sections that she wasn't reading, after which I would return it (at the same table) and read another section. She begrudgingly tossed a section at me when she was finished reading it. I didn't say a word, though it would have been easy to be sarcastic. I think the library staff could perhaps help create a more "sharing" culture at the library, perhaps through some signage near the papers and periodicals. Regarding the staff, I think they are terrific. We are fairly new to the community and I have found all of the staff, whether full or part-time, to be very welcoming and helpful.	2/20/2015 5:12 PM
328	Bigger library more selection	2/20/2015 5:07 PM
329	Add space. Great library and even though I now live in Madison when I lived in Belleville thought it was an exceptional asset. I still use it!	2/20/2015 4:55 PM
330	completely separate children areas a separate computer room encased in a room separate smaller study room be able to pick up both like the Verona library that are out on shelves without asking a worker to get them for you and a larger conference room for like meetings for small businesses Girl Scout meetings Boy Scout meetings parent meetings provide a reading area for teens with their magazines there booksall I can say is Verona library is state-of-the-art fantastic well designed and when I was there and I am there frequently it is always being use the parking lot is full no matter what time of the day or evening that you go the study rooms are so full all the time that they actually have I helped resource library for you to schedule in and out otherwise you can't just walk in ever to get a study room they are always booked up so there is a need for them I saw a lot of college students using them and foreign students using them as well	2/20/2015 4:53 PM
331	The library is fabulous and the librarians very helpful. It would be nice to be able to keep items, especially DVDs, a bit longer, but that is not a huge deal. Probably the best aspect is the inter-library loan. Having Sunday afternoon hours would be great.	2/20/2015 4:45 PM
332	More space for books, DVDs computers and listen to the staff to understand what they feel is important. Possibly a projection room for children/teen movie events. They observe the people using the library, they observe the children that are in the library without parents after school so they are aware of what could become a problem for the children and what could be the best for the library.	2/20/2015 4:39 PM
333	Newer/bigger library.	2/19/2015 9:25 PM
334	*Meeting space *Offer more programs or activities to get the community involved *Making it more well known how to borrow books through other libraries nationally (I didn't know this was an option until I filled out this survey and there are many books I would like to read not available in linkcat) ~ maybe a few small and short informational classes about what other options other than checking out books and using computers the library has at a variety of times and dates *I love the kids area, it is very friendly and welcoming but I think the adult area is more cold and unfriendly. It would be nice if it was inviting to make you want to come and sit down and enjoy spending time there rather than quick grabbing the books and getting out.	2/19/2015 12:14 PM



## Belleville Public Library Survey

### Q28 Is there anything else you would like to tell us - possibly something you really like and /or really don't like about the library? Any comments are welcome.

Answered: 289 Skipped: 428

#	Responses	Date
1	I really think Toddler Time is a great thing. My three year old granddaughter has attended Toddler Time a few times and has really enjoyed it.	4/17/2015 11:29 AM
2	I'm proud of Belleville; library access is very high. I'll learn about e-books on my computer. Thanks for website info.	4/15/2015 11:54 AM
3	In #13 - handwritten note in regards to space: "What's available is fine now".	4/15/2015 11:44 AM
4	I love the outreach into the community. Keep up the good work.	4/15/2015 11:34 AM
5	Truly look at the words that are printed - on walls, directions, information etc. & improve the message toward learning without fear messages on the wall of knowledge.	4/15/2015 11:28 AM
6	Librarians are helpful and very friendly! Space just not inviting.	3/30/2015 2:57 PM
7	when little kids scream during storytelling or during any times , i can't do my homework or do any type of work	3/30/2015 1:26 PM
8	The staff are helpful and awesome. Belleville doesnt have a tradition of, or vision for, a library as a community space, but I think if we had it , it would benefit the community. We dont know what we are missing.	3/29/2015 7:22 AM
9	More space!! If the library were bigger and had better meeting areas the library could offer a greater depth of programming making the library a "community hub." I am a parent of three children always looking for activities and fun things to do with the kids. I see the library not only as a place to check out books but a place where kids and families can go to be safe, comfortable and foster learning. Even if more people are reading online, the library still serves a purpose as a place to go to read, check-out materials and gather for events and interaction. The library is a very important part of a community and most of the towns around Belleville have much nicer library facilities. I hope that our town sees the value in a nice library. A place that is really special, spacious and innovative that we all can be proud of. #BellevillePride	3/25/2015 9:37 AM
10	You are doing a good job!	3/23/2015 2:50 PM
11	Excellent staff - Very helpful & friendly.	3/23/2015 1:27 PM
12	I'm very satisfied with the Belleville Library - The hours are good and the personnel is helpful. I get all the books I want- I have no complaints.	3/23/2015 1:20 PM
13	I like the reading area on the lower level. It is fun to browse the magazines. The Belleville Library is a great library, with many services for the community. An "over the top" dream would be to have the Verona Library building in Belleville.	3/23/2015 1:14 PM
14	We love the Belleville Library. I am always telling everyone how wonderful our library is I think the programs for children and teens are wonderful, especially for early release days.	3/23/2015 1:09 PM
15	I find the basement an unwelcoming environment. Some natural light may help.	3/23/2015 1:06 PM
16	Staff is fantastic, very helpful. My daughter really enjoyed the summer science program	3/23/2015 1:02 PM
17	A library is better than no library. Thanks for being there! I hope it grows. I approve.	3/23/2015 12:59 PM
18	I love the fact that the Belleville Library is not a "Shh!" library! Libraries should be celebrated as active learning center/welcoming community places. I remember going to another nearby library when the kids were little and they were emphatically shushed as they were thoroughly enjoying a book - Ugh!	3/23/2015 12:56 PM
19	Great staff right now - helpful - pleasant - always smiling.	3/23/2015 12:51 PM
20	We love the library.	3/23/2015 12:41 PM

## Belleville Public Library Survey

21	The workers are always so nice and really care about making your visit the library very important.	3/23/2015 12:38 PM
22	I love the summer reading program for adults and kids It gives the kids an incentive to read all summer and get pizza's. Also the summer activities for the kids to come learn, or enjoy a story. We like the location. We can ride our bikes there in the summer to get books.	3/23/2015 12:29 PM
23	You do an amazing job making the small space very comfortable w=and welcoming. Staff is great and helpful. Children's area and activities are very good. Thank so much!!	3/23/2015 12:25 PM
24	Love the people there.	3/23/2015 12:22 PM
25	We love the library.	3/23/2015 12:20 PM
26	We love your children's section. You always have a great variety of book and projects for the children. My children love visiting the library.	3/23/2015 12:17 PM
27	Needs new location. More parking.	3/23/2015 12:15 PM
28	I love how friendly and helpful the staff at the library are It is a very welcoming environment. I also like the fact that the library offers so many activities for kids on early release days and in the summer.	3/23/2015 12:12 PM
29	You are always very helpful when stopping in looking for a book, etc.	3/23/2015 12:05 PM
30	It's cramped. Books / materials too together	3/23/2015 11:43 AM
31	A monthly book on the the information	3/23/2015 11:33 AM
32	As a new member of the Belleville community and as a new mother, the library has been a wonderful resource to my family. The librarians make it such a kind and warm place to be and are always so helpful. My family is so very thankful!!	3/23/2015 11:29 AM
33	I like cultural events.	3/20/2015 4:46 PM
34	Certainly Belleville has the most friendly helpful staff they could have. I feel good at every visit.	3/20/2015 4:44 PM
35	We LOVE the children's story time and summer reading program. Michelle does an amazing job. We drive all the way from New Glarus, because of this!	3/20/2015 3:33 PM
36	We love how enthusiastic the staff is. We are always helped through what we need.	3/20/2015 3:16 PM
37	Your staff is great! We love coming and using the Library!! Enjoy getting movies!! Thank you all !!	3/20/2015 3:09 PM
38	I really appreciate the friendliness and helpfulness of the library staff.	3/20/2015 3:04 PM
39	Staff is Great and Very Helpful	3/20/2015 3:01 PM
40	It's got books.	3/20/2015 2:59 PM
41	Location terrible (parking?). Uncomfortable - give me a setting like Barnes & Noble w/chairs & coffee (revenue) and I'll be there and will bring other people. Last time I was there kids making too much noise don't or haven't learned how to respect the rules of the library.	3/20/2015 2:55 PM
42	I didn't even know that there is a library in Belleville. I don't go to Belleville much. My needs are met quite well at the Verona Public Library. Sorry.	3/20/2015 2:49 PM
43	I like having a section o books labeled as "Christian."	3/20/2015 2:46 PM
44	Very cramped! You're making good use of basement but it seems so unfriendly and isolated. I love going to the libraries (Fitchburg or Oregon or Madison) but Belleville is so cramped. You really need a bigger place more inducive to pleasure reading.	3/20/2015 2:44 PM
45	I was only there once in about 2000 and saw only romance novels. My favorite library is Sequoia in Madison. I f Belleville were more like that & I had good choices (new book) and recommended reading - (bio - history- politics) I would go to Bellville every week.	3/20/2015 2:43 PM
46	When I moved to Belleville, I was amazed that the small community had a library. I lived in Calif. and to request a book hold on-line incurred a fee! The resources that you provide are amazing with the size of the facility that you have. *Create a "Friends" group and/or "Friends Money Jar". I would be willing to donate \$25-50 a year via a special campaign and/or put money in a jar when using your services .25 checking book - .50 for faxes, etc.	3/20/2015 2:21 PM
47	Really like the attention and interest of the staff towards the patrons coming in. They seem to want people there, and are friendly and helpful.	3/20/2015 2:03 PM

## Belleville Public Library Survey

48	Love the staff! So friendly and helpful :)	3/20/2015 1:55 PM
49	People who work there are very helpful/friendly. Early release kid events starting right after school releases at 12:30 (so maybe 12:45)	3/20/2015 1:51 PM
50	The staff is outstanding. I enjoy every visit. You have worked wonders in such a small space.	3/20/2015 1:47 PM
51	I read a lot of romance books and enjoy the # on the newer books so I can read the newer selections. I also enjoy some of the featured books in that area and read them occasionally.	3/20/2015 1:37 PM
52	I love the free wifi and friendly staff.	3/20/2015 1:32 PM
53	I enjoy all of he employees that work at the Belleville Library. You are all so helpful. I know everyone works hard to offer services and products despite your lack of space. Our family appreciates all the library and its staff have to offer.	3/20/2015 1:31 PM
54	Lived in several rural communities in over 25 yrs in Madison area bellevilles ranks one of the lowest. not user friendly	3/20/2015 1:27 PM
55	The library is very important to me. I usually read about 5 to 6 books a week.	3/20/2015 1:27 PM
56	Great staff - very helpful and friendly.	3/20/2015 1:23 PM
57	Love, love, love all the kid activities - you are doing so great in h=that regard- -Thank you! :) We really, really like our library!	3/20/2015 1:21 PM
58	I like going to your library, though it's small. Everyone is helpful and friendly. I find classic books as well as latest.	3/20/2015 1:12 PM
59	Keep up the good work!	3/20/2015 1:09 PM
60	We really enjoy all our time at the library, no complaints at all! It's never a bad idea to add more space if that is possible, but we are very pleased with the library and service we receive there.	3/20/2015 1:08 PM
61	Love the Belleville library! When my son was young, we used the library about 4 times a week! The staff is always very helpful.	3/20/2015 1:03 PM
62	Don't use it enough to know. Too old to start.	3/20/2015 12:56 PM
63	I really like how friendly the staff is. Also, I really like the dichotomy between the busy upstairs and the very chill downstairs.	3/20/2015 12:46 PM
64	like the selection of items helpful to order items from other libraries	3/20/2015 12:31 PM
65	The librarians are very helpful and friendly.	3/20/2015 12:16 PM
66	we like it	3/20/2015 12:15 PM
67	Thank you for all you do! You do a wonderful job with what you have!	3/20/2015 12:08 PM
68	Too small of a space to get around.	3/20/2015 12:07 PM
69	come on early realses, and just to come sit down and read, or check out movies or books.	3/20/2015 12:04 PM
70	The staff is always willing to help and very friendly.	3/20/2015 11:58 AM
71	I love all libraries.	3/20/2015 11:53 AM
72	really like requesting books online - Linkcat and having access to other library's books - transferring to Belleville.	3/20/2015 11:39 AM
73	No comment.	3/20/2015 11:33 AM
74	Most everything you need can be found on the internet. My personal opinion is that the library system has become a tax payer funded DAY CARE for students/kids till parents get home.	3/20/2015 11:28 AM
75	I like the resources and wish I had more time.	3/20/2015 11:22 AM
76	The staff are fantastic!! So helpful, so welcoming. The director's involvement with the Village Board and Chamber are so important.	3/20/2015 11:18 AM
77	I really like the always helpful staff and admire their efforts to provide the best facility and service they can. Our library is a lively and welcoming space.	3/20/2015 11:02 AM

## Belleville Public Library Survey

78	Growing up, I used to library all of the time because of school. Sadly now, those "books" aren't needed for school as a lot of people have the internet. I miss how things used to be! Now everything is at our fingertips.	3/20/2015 10:56 AM
79	Helpful staff and friendly.	3/20/2015 10:55 AM
80	To advertise more regarding classes on different topics and such.	3/20/2015 10:52 AM
81	I really like that the library is always striving to be better suited for the community and keep up with how we get information.	3/20/2015 10:51 AM
82	Like the location of the present library - should remain in village near the majority of citizens and schools so more people have easy, walking access to the library (like now). Like all the activities for kids. Think it's important to get kids used to using library at a young age so they will use it throughout their lives.	3/20/2015 10:48 AM
83	The staff is really wonderful! Always helpful, friendly give great suggestions, & interact w/my young children	3/20/2015 10:48 AM
84	My whole family really loves coming to the library. I also love the reading program for the younger kids to get them engaged in reading. My kids ask everyday for more books to read. Thanks for offering the 1000 books before kindergarten. It really is wonderful.	3/20/2015 10:42 AM
85	It would be good to have a hands-on class to teach how to download e-books onto kindles, etc. I appreciate the fact that Belleville is part of a bigger system. I have been able to get obscure books over the years.	3/20/2015 10:39 AM
86	The environment - feels like a nasty basement. No way I'd spend even 1 hour down there. Usually work @ library is a 4+ hour commitment. -natural light -good air flow, - lounge seating, -overall better design is need. ****comment in response to how often library is visited - goes to others more than once a week.	3/20/2015 10:37 AM
87	Glad to see you all working on this. Not something I will likely use now, but will as i age.	3/20/2015 10:18 AM
88	I enjoy hearing authors speak and other interesting programs for adults.	3/20/2015 10:11 AM
89	I like the fact that the basement is not visited by children, and is much quieter than the upstairs.	3/20/2015 10:06 AM
90	Really like your adult fiction especially Christian novels.	3/19/2015 5:10 PM
91	I love having a library close to home to use that is connected to all of south-central to gather other resources from. Thank you!	3/19/2015 5:07 PM
92	The library is too small & does not seem to attract the adult or teen. I would like to use the library as a place to study - meet- have coffee - read & have book discussions.	3/19/2015 5:04 PM
93	storytime for young kids is great.	3/19/2015 5:00 PM
94	Before I got my kindle I used library very regularly. Bought my kindle as I read most books in the genre I love.	3/19/2015 4:56 PM
95	The library makes great use of space but more for people working at computers (privacy)	3/19/2015 4:49 PM
96	I did not feel very welcome. I arrived close to closing time and could still have been more welcomed. A return visit was a better experience. There was a different person at the desk.	3/19/2015 4:46 PM
97	love the staff at the library - keep up the great job!!	3/19/2015 4:43 PM
98	The library is, hands down, one of the greatest things in Belleville. The staff are phenomenal and I have yet to have a less than wonderful experience any time I visit.	3/19/2015 4:40 PM
99	nice helpful staff love the kids programs - the more the better love the music in the park	3/19/2015 4:36 PM
100	I enjoy the staff - very friendly and helpful.	3/19/2015 4:32 PM
101	Thank you for all you do. We love having you right up the road.	3/19/2015 4:26 PM
102	We love the library. The summer reading program & 1000 books is great. You do a lot for our community. The music in the summer was fun. All that work there are helpful & friendly. A wonder family experience that reflects the feel of our town and access to the bigger library system. Thank you.	3/19/2015 4:23 PM
103	Bigger space, would be nice to have a community room for small gathering	3/19/2015 4:16 PM
104	I like the kids section and the "work area" table the books in the bins are easily accessible to small people (3-6)	3/19/2015 4:10 PM
105	My children love coming to the library - they choose books, enjoy the train set and love doing a small art project.	3/19/2015 4:05 PM
106	too bunker-like	3/19/2015 4:01 PM

## Belleville Public Library Survey

107	My kids are grown but when I grew up and they grew up, library were important. My kids went to school in Monticello and we were happy with their expansion. I also liked the concept in Monroe where they expanded (with a great gift!) but then they don't have school libraries. I grew up in Milwaukee and wished that librarians there knew more about recommending books. I would love the library to help more teaching us 60+ on technology.	3/19/2015 3:55 PM
108	I love our library and hope that it can continue to be the great service itisi to the community. I "wish" it could "expand" as it would make it easier to expand programming and provide and even more important gathering place to further learning for all ages.	3/19/2015 3:48 PM
109	Rather go to Verona or Fitchburg library - nicer, quiet atmosphere. More space to explore and sit comfortable. Offer more for community; meeting room, events, etc.	3/19/2015 3:43 PM
110	-enjoy the friendly staff -opportunity for youth employment -colorful space	3/19/2015 3:05 PM
111	Build new library Keep up the good work It's not a community without a library.	3/19/2015 2:48 PM
112	I like that you guys have computers to use and a lot of books.	3/19/2015 2:33 PM
113	When we first moved to Belleville 23 years ago the library was a LIFESAVER to me as a young mom. I met many other young moms and others at the library. Our children LOVE to read because we all value books and reading and library access	3/19/2015 2:08 PM
114	I really like the library as is. Still I know your always looking for ways to improve and I think that's great. But that's Belleville. Great Again.	3/19/2015 2:00 PM
115	Staff is wonderful, especially when it comes to locating actual books whether in the library system or outside. Current library has very little options to business books on the shelf. Why?	3/19/2015 1:51 PM
116	The people behind the desk - all of them are always so welcoming & friendly... BEST PART!!! Most important (or at least very important) too I think!!	3/19/2015 1:46 PM
117	If needed, I'm interested with decorating/designing the library float for UFO parade. I think there is one?? Thanks! Thanks for being helpful & kind when I had to take my chemistry exams. I passed the class.	3/19/2015 1:39 PM
118	The staff is very helpful, I would like for them to work in a more functional space. I've recently come back to using the public library and look forward to many more years of use and attendance in Belleville.	3/19/2015 1:29 PM
119	I really like the kid area set up w/play space & books filed for kids easy access.	3/19/2015 1:22 PM
120	EXCELLENT STAFF	3/19/2015 1:18 PM
121	I think the staff is great and they do a wonderful job. I'd like to see Belleville get a new library - more spacious and up to date for community & technology needs.	3/19/2015 1:14 PM
122	The noise and commotion has kept me away from the Belleville Library.	3/19/2015 1:10 PM
123	I am somewhat new to the area. Purchased my home in Basco in 2013. I didn't realize there was a library in Belleville. While I may not use the library personally, I feel it is extremely important for the community, especially for children and families with children. A mailing of activities and/or fundraising events would be a good way to keep citizens who are new or supportive involved.	3/19/2015 12:43 PM
124	Love the activities and events that are held for children during the summer - fantastic & impressive! I love the concerts in the park (not sure if this is ran by library). It brings the community together. I like story time on Fridays when I can make it. I like the kid friendly, always smiling librarians-makes a difference!	3/19/2015 12:12 PM
125	Sharing between libraries is excellent LinkCat is excellent Excellent service, friendly!	3/19/2015 11:54 AM
126	I just retired and in the future would have more time to go to the library.	3/19/2015 11:50 AM
127	What I like most is the great help the librarians give.	3/19/2015 11:44 AM
128	We love our library - the staff are always very helpful & friendly!!	3/19/2015 11:34 AM
129	The library is always clean and tidy. When ordering books from Dane county library, it is done in a timely manner. The staff is always pleasant and helpful!!	3/19/2015 11:18 AM
130	I support any efforts to keep and expand the library. I am not a frequent user, but libraries are vital to health and vibrancy of any community.	3/19/2015 10:31 AM

## Belleville Public Library Survey

131	Yes - very impressed with grandchildren's experiences at the library - early dismissal etc. They love and talk about it - next generation!	3/18/2015 8:30 PM
132	People there are very helpful	3/18/2015 8:22 PM
133	love the kids area	3/18/2015 8:19 PM
134	Keep up the good work.	3/18/2015 8:01 PM
135	Used to use the library a lot more when our kids were home but since everyone has left the home we haven't used the library as much. We can no longer afford the newspaper and until recently had forgotten that I would be able to read the paper at the library. We are going to try to start using the library more for a variety of things.	3/18/2015 7:58 PM
136	I would vote "yes" on spending money to expand and improve the library if I could but I live in the Town of Exeter so wasn't allowed to vote on this question a few years ago. Thank you for working to improve our library! I hope you will publicize the results of this survey.	3/18/2015 7:44 PM
137	Staff at our library are amazing.	3/18/2015 7:37 PM
138	Libraries are a critically important resource for each community.	3/18/2015 6:50 PM
139	The staff is good, but maybe more are needed?	3/18/2015 6:04 PM
140	Staff is excellent, professional, friendly and accomplishes more than could be expected from small town and our sized facility. If only more community members knew (paid attention to) what is already offered.	3/18/2015 2:41 PM
141	The people work there have always been friendly and helpful every time I've in there. Thank you!!	3/18/2015 2:30 PM
142	I believe Public Libraries are very important.	3/18/2015 2:10 PM
143	I like the Wisconsin room downstairs. I use the WiF for work a lot. I really like ordering from other libraries because buying books nowadays is too expensive. Anything that can be done to instill clarity of thought and a love of reading in young people is very important, but I do confess to avoiding the peak rugrat influx.	3/18/2015 1:56 PM
144	Flashier sign outside library. I haven't been in Belleville library but, at Madison libraries I really appreciate help finding things/books or computer. Staff needs to be knowledgeable and helpful in a friendly way.	3/18/2015 1:49 PM
145	have more help for visitors, hire more students especially for the summer. Sometimes the workers aren't very friendly.	3/18/2015 1:20 PM
146	Thank you all!	3/18/2015 1:15 PM
147	I use LinkCat to order Books, Books, Books on CD, etc. I drive by Verona Library on my way to work so it is convenient for me to stop there. There is a Kindergartener in the house that goes to Belleville. It would be nice for her to use the Belleville library.	3/18/2015 1:10 PM
148	No	3/18/2015 12:58 PM
149	Thank you for promoting learning!! The library is the place to start/finish!	3/18/2015 12:54 PM
150	See #22 (If you could make changes to the library, what would they be?) - main reasons why we rarely patronize our Belleville (Town of Montrose) Library.	3/18/2015 12:42 PM
151	I like how inventive the staff is when using the limited space they have. Would support a larger space so that the library could continue to grow and support our community.	3/18/2015 12:24 PM
152	Love having a library in town. My kids enjoy the toys. I also use the online book reserve system.	3/18/2015 12:19 PM
153	I especially like checking out books to read and DVD's for my family (and grandchildren). I also use the copier quite a bit.	3/18/2015 12:14 PM
154	Friendly - v. well run - excellent hist. books. Stay Open!	3/18/2015 12:09 PM
155	Just that libraries are wonderful assets to the community they are in! It is a space where preschoolers through senior citizens can use together.	3/18/2015 11:23 AM
156	The staff is always friendly and personable. The building would benefit from a face lift.	3/18/2015 10:58 AM
157	The staff is great - it's a very personal experience. I always feel welcome and actually enjoy everything packing into the small space.	3/17/2015 9:06 PM



## Belleville Public Library Survey

158	I love that you provide so many programs for school-age children. Programs similar to yours were very important to me while I was growing up. I don't feel that I would love reading so much as an adult had I not had access to awesome programs provided by the library!	3/17/2015 8:58 PM
159	We Loved the weekly music in the park this past summer. Thank you!	3/17/2015 8:53 PM
160	The young children's books selection is excellent. Our household's interest is especially in the children's books and in DVDs of movies and of television cartoon series.	3/17/2015 8:45 PM
161	great people	3/17/2015 8:41 PM
162	I think since being a Belleville resident all my life, the library used to be totally quiet and that was very nice. But now it is very noisy - think that could be controlled more in some way if possible. It is hard to concentrate sometimes.	3/17/2015 8:28 PM
163	Staff is so friendly and helpful.	3/17/2015 8:21 PM
164	Dislike lack of space. Like selection of movies and magazines.	3/17/2015 8:17 PM
165	A library is an important asset to a community as long as it fits into the overall community budget. Let's not lose sight of the fact that this is a library - learning center. Not a gathering place for businesses and groups to gather. thank you.	3/17/2015 8:13 PM
166	Love the Belleville Library! Keep on keepin' on!! Future view, long range plan could be with the library as the hub of the community - new larger building, expanded services and hours, small and large meeting rooms and informal gathering spaces. Develop and host community organizing and conversations.	3/17/2015 8:08 PM
167	The people are wonderful. Warm, helpful and very knowledgeable. A visit to our library always lifts my spirits.	3/17/2015 7:53 PM
168	Children's summer program is very good	3/17/2015 7:36 PM
169	I have no suggestions. Always when I have been into the library I was comfortable with the staff and their help.	3/17/2015 6:48 PM
170	Henry Story would be please with what you are doing! We are very impressed with what has been and is continuing to be done with the limited space of our present facility. KEEP ADVERTISING THE "programs" and any and all of the "extra" things that are available at our "little" library.	3/17/2015 6:40 PM
171	grade school kids need to be more respectful and quieter, not a place to meet friends to create noise, disturbances, and to be mean to others.	3/17/2015 6:20 PM
172	The staff is wonderful, helpful and friendly Great job everyone.	3/17/2015 5:47 PM
173	The county and state have specific thoughts about size and scope of a local library based on population --- be slightly cautious about taking their advice/views as Gospel!! We are a small town with certain agricultural roots - - - do not presume we are the norm!!	3/17/2015 5:34 PM
174	Would like one-line reserve movies, e-books, etc. Training classes on software (excel, etc.)	3/17/2015 5:05 PM
175	Really like the helpful staff. Thank you to all!!!	3/17/2015 4:55 PM
176	It is a great resource for our family. However, the linkcat software leaves much to be desired.	3/17/2015 4:51 PM
177	The library can be a bit tight at times. It could use more space. With more space, we could have more computers, laptop space, space for materials, etc.	3/17/2015 4:50 PM
178	It is very nice to have a library in such a small community. I'm sure I will utilize it more as my daughter grows.	3/17/2015 4:43 PM
179	I think every community benefits from having a library, a central meeting place where residents holding varied beliefs and views can mingle What is difficult is creating and maintaining a library that can satisfy everyone's information and resource needs and expectations. Perhaps the best thing is to determine the greatest few needs, then concentrate on making those as exemplary as possible. Good luck, and thank you for all your good work!	3/17/2015 4:36 PM
180	Very nice lady helped me get my card when I moved. Very friendly and genuinely wanted to be of assistance!	3/17/2015 4:15 PM
181	I really like the staff at the Library. Everyone is always very friendly and helpful.	3/17/2015 4:09 PM
182	A library is extremely important for a community. The people / staff at our library are extremely helpful, friendly and efficient, but I bet they'd love a larger working area. I think a new building (or different building) needs the highest consideration. Hopefully the taxpayers will support it this time.	3/17/2015 4:01 PM
183	Too cramped	3/17/2015 3:44 PM

## Belleville Public Library Survey

184	Children's area is nice. The summer programs are nice also. Keep up the great work! Thank you to all! I was not aware of all the library had to offer (as in #8 of the survey.) Thank you for the opportunity to participate in the survey.	3/17/2015 3:15 PM
185	Thank you.	3/17/2015 3:12 PM
186	Your DVD selection is very good!	3/17/2015 3:09 PM
187	The Belleville Library has a wonderful, friendly, helpful staff. Thank You for all your help. We enjoy sonmuch Concerts in the Park.	3/17/2015 3:06 PM
188	More large print books	3/17/2015 3:05 PM
189	My husband and I have not visited Belleville Library so we can't answer most questions. We usually go to the Verona Library.	3/17/2015 3:03 PM
190	Being open in the evening a couple days a week would be nice.	3/17/2015 3:00 PM
191	too small, too loud	3/17/2015 3:00 PM
192	The library excels. The staff is so helpful and kind. There are a number of films on VCH that could be replaced with DVDs.	3/17/2015 2:57 PM
193	Library workers are very nice & friendly. All also very helpful!	3/17/2015 2:46 PM
194	Nothing against libraries. Just have no need for them. Sorry	3/17/2015 2:43 PM
195	I like the fact hat the library is in town and easily accessible.	3/17/2015 2:37 PM
196	Love: digital library, kids story time, kids section with crafts, music in the park, friendly librarians.	3/17/2015 2:29 PM
197	I don't drive any more and am having trouble adjusting my eyes. I've enjoyed the library whenever I've come. I hope the weather warms up.	3/17/2015 2:23 PM
198	I really like how helpful the librarians are.	3/17/2015 12:57 PM
199	Staff is wonderful - knowledgeable and very competent!	3/17/2015 12:50 PM
200	The linkcat system is great. I use it all the time and I'm always pleasantly surprised by what book comes in next.	3/17/2015 12:47 PM
201	I think the library is a fabulous place for kid's programs, i.e., story times and other educational/summer programs. I love libraries! I can't believe they are still free!!	3/17/2015 12:39 PM
202	I feel at times it's very noisy especially when a lot of children are there at one time. Sometimes, the amount of time allowed on the computers doesn't seem to be the same for everyone.	3/17/2015 12:36 PM
203	I enjoy the children's activities and play area and would love to see more added in this area. I appreciate that I can get books from other local libraries.	3/17/2015 12:32 PM
204	Would love a larger selection of audiobooks on hand.	3/17/2015 12:26 PM
205	I love the friendliness of all the library staff. Thank you. You are always so welcoming and helpful. don't change!	3/17/2015 12:24 PM
206	Staff is friendly.	3/17/2015 12:19 PM
207	It seems crowded, but I think the space is used to the best of their ability. I like the friendliness and helpfulness of those who work there. Considering you can request materials from the library service, if it's not there,you can still get what you're looking for. More space would be great - with a meeting room - super. If that's financially reasonable.	3/17/2015 12:16 PM
208	All the people who work at the library are very helpful and knowledgeable and are happy to order books from other libraries if needed or requested.	3/17/2015 12:15 PM
209	Your facilities look well maintained with clean restrooms and easy area access.	3/17/2015 12:05 PM
210	My daughters both enjoy mini art projects. Everyone is very helpful!	3/17/2015 12:01 PM
211	Your library is very welcoming. The library employees are always smiling, helpful & go the extra mile to find research material for their customers. You rock Belleville Public Library! Keep up the great work with your small town friendliness. Rate you #1 for South Central Library locations!	3/17/2015 11:57 AM
212	Seems like it is too small, but I wouldn't like it remodeled to be more like a hotel, which seems to be the current fashion with clinics and dentists. The library staff are wonderful!	3/17/2015 11:47 AM

## Belleville Public Library Survey

213	staff are friendly and helpful. Keep it up!	3/17/2015 11:43 AM
214	I think that libraries are really, important to a community but they have to be creative to make themselves more useful and inviting to contemporary society. A focus on Belleville history and culture that is built up over time would be a valuable resource to present and future researchers.	3/17/2015 11:42 AM
215	The exterior facade of the library looks a bit old and rundown. It makes me wonder if the interior is just as old and musty. I have a dust allergy and I imagine that spending any time in the library would cause a serious reaction.	3/17/2015 11:38 AM
216	You guys are committed to making the most out of what you have and are truly interested in what the community has to say. Thank you for that!!	3/17/2015 11:34 AM
217	I would like you to know that throughout all years I have come to the library the people that work there are the best and most helpful. The high school kids are exceptional. Thank you.	3/17/2015 11:28 AM
218	I really enjoy getting ebooks for my kindle for my daughter & me.	3/17/2015 11:24 AM
219	The time for children to read a book takes longer than one month. Maybe an option for how long a customer can rent a book, movie, cd.	3/17/2015 11:13 AM
220	Libraries are very important for the community for all learning needs!	3/17/2015 10:52 AM
221	I would love to see a new larger, modern library.	3/17/2015 10:40 AM
222	The library has done well with the limited support it gets from the village.	3/17/2015 10:34 AM
223	I always enjoyed going to the Belleville Library and it is "chock" full of everything. I believe that Belleville deserves a "new" Library. It needs to be brought up to the times, especially more computers to use. They are always in use. I believe a library is a very important part of the community and a new one is in order!	3/17/2015 9:59 AM
224	I think you have done a very good job with the resources you have!!	3/17/2015 9:43 AM
225	We use the library almost exclusively to check out books, DVDs, and CDs. Meeting spaces and programs / classes are of no interest to us.	3/17/2015 9:40 AM
226	I love the staff at the library -- all are very friendly and wonderful to talk with whenever I visit.	3/16/2015 8:33 PM
227	Really like that you can get help or answers form staff. Don't like the tight quarters.	3/16/2015 8:05 PM
228	Very friendly staff that is always willing to help with questions! My kids really enjoy coming here :)	3/16/2015 5:34 PM
229	The staff is great:)	3/15/2015 12:27 AM
230	I love that I can get books from such a large network and that there are so many options to get books available. Discovering the virtual library has been one of the best things that has happened to me all year. I also like how personable the staff is at the library. I always feel welcome when I go and interact with the staff there.	3/11/2015 10:50 PM
231	If we are able to expand into a larger space, while I would like it to be more modern, I want it to retain the small town feeling it has now. Courteous staff, continue to have student library workers. Also continue with the children's activities, preschool programs, after school programs, summer programs.	3/11/2015 3:28 PM
232	I think a larger location is needed. Perhaps the old clinic building or the old amcore bank building. I do like to go online and place books on hold through lincat, it is a great time saver.	3/9/2015 7:23 PM
233	See my previous answer to question # 25. There is not enough space, although you make do with what you have, and it works.	3/7/2015 10:33 AM
234	I like the friendly and helpful staff. I have always received great customer service, and many times staff went above and beyond when helping me.	3/7/2015 8:55 AM
235	our library staff does a great job, they go above and be on to help the public. we are names not just a number on a card. thank you	3/6/2015 1:58 PM
236	I like how i am greeted. I like the fact that our staff can see the patrons coming and going from their work area. I like that there are separate spaces for adults and children and youth. I especially love how hard they try to make every request happen!	3/6/2015 12:43 PM
237	When I go in the people working there àre always very nice and helpful. I like the atmosphere there. Keep up the good work. Thank you all for being so kind.	3/5/2015 1:30 AM

## Belleville Public Library Survey

238	----	3/3/2015 4:14 PM
239	you have a great staff	3/2/2015 11:00 AM
240	Do not use so hard to make comments	3/2/2015 10:18 AM
241	I am not a 'high volume' user, but I do enjoy the fact that if I need to borrow a resource, I can tap into a large network of libraries and ask for the resource to be delivered to my local library. Whenever I do stop in, our local staff is very friendly & helpful.	3/1/2015 8:53 AM
242	I don't like the hours. I feel they should be very consistent from day to day.	3/1/2015 8:27 AM
243	The staff is very friendly and helpful!	3/1/2015 7:10 AM
244	I feel the public library is a much needed service to the community and would support its upgrade.	2/28/2015 7:23 AM
245	Please consider a complete refresh or new building. The basement is very uninviting.	2/27/2015 3:39 PM
246	The collaboration you have offered to help teachers within the Belleville School District is awesome and very appreciated!	2/27/2015 3:05 PM
247	See question #24.	2/27/2015 2:42 PM
248	We appreciate all you do for the community of Belleville!	2/27/2015 2:30 PM
249	Sometimes it gets crowded at the checkout desk.	2/27/2015 11:41 AM
250	Too small and crowded.	2/27/2015 9:03 AM
251	The help is extremely friendly and knowledgeable with any questions that I have. I appreciate that the help reserves books for my family when I'm having a hard time finding a book that my kids would like to read. Keep up the great work. I enjoy seeing all of the smiling faces when I go in.	2/26/2015 7:42 PM
252	I really like that every time I come into the library there is always someone there to help me.	2/26/2015 4:57 PM
253	Great staff!!	2/26/2015 1:15 PM
254	I really like the friendly staff. They are very efficient and welcoming.	2/26/2015 10:26 AM
255	Very good resource as is.	2/25/2015 5:55 PM
256	The library staff is very efficient, courteous, and helpful. They are very customer service oriented. This is unusual in many of today's businesses. Keep up the good work you are already doing.	2/25/2015 2:31 PM
257	I think the library staff work wonders within the constraints they currently must work within. The library is warm and inviting - due to aesthetic renovations that have been done but, more importantly, to the positive, supportive behaviors of the staff.	2/25/2015 11:40 AM
258	no	2/24/2015 7:42 PM
259	Build a new library/community center.	2/24/2015 4:22 PM
260	can be very noisy during the after school hours with lots of unsupervised kids there hanging out.	2/24/2015 11:21 AM
261	I appreciate the always-friendly service!	2/23/2015 6:54 PM
262	I am amazed at how much is accomplished in the current space.	2/23/2015 5:25 PM
263	I am very happy with our library and staff.	2/23/2015 2:16 PM
264	The anti concealed-carry sign is very naive. It will not deter people with evil intent, only those who stand a chance at stopping them.	2/23/2015 12:55 PM
265	Nope.	2/23/2015 9:19 AM
266	Staff is wonderful.	2/23/2015 9:14 AM
267	I think you have done a great job with limited space in making it feel welcoming and using all available space. Although I wouldn't use it for study space, the library is not conducive to studying as it is too tight and gets loud. This comes at a price. But if you visit the Verona library or some of the Madison libraries, the minute you walk in, you feel like staying because there is so much space to sit and relax and try out new resources you may not otherwise.	2/23/2015 8:41 AM

## Belleville Public Library Survey

268	it is not a very inviting space, especially when compared to other libraries around. It is easy to get whatever you want and mainly I just order things on-line & go pick them up	2/22/2015 5:20 PM
269	I love libraries and think that the library is very important to the community. I don't usually visit the Belleville library in person because I commute an hour away to my job and usually the Belleville library is closed when I am actually home. I do love the online library and use it frequently.	2/21/2015 10:14 PM
270	No	2/21/2015 7:56 PM
271	It is nice that it is in the community and close enough to walk to.	2/21/2015 4:22 PM
272	We really like how some of the children's books are organized by category/interest instead of all by call number. This is a much more kid friendly way to choose books kids like. Excellent choice for kids books!! Also all of the librarians are fantastic!! They are always very helpful, polite and discreet when you need a book on say....explaining cancer to young children.	2/21/2015 2:57 PM
273	I appreciate having a local library out here in the boonies.sometimes it gets extra noisy when there are too many children visiting.	2/21/2015 2:21 PM
274	No	2/21/2015 1:04 PM
275	Later weekend hours would be nice.	2/21/2015 12:04 PM
276	The friendly, welcoming, helpful attitude of all library personnel is a tremendous asset of our library. I am sure that is a major factor in making our library the special place that it is. I have used library facilities in every place I have lived for over 60 years and the young people of this area need the best facilities that we can provide for them to become successful citizens not just in our town but our entire country as well.	2/21/2015 9:57 AM
277	The Belleville Public Library is a gem in our little community. I have been a regular and devoted patron for over 40 years. Since the first time I climbed the stairs in the old Library building as a young girl, I have loved the library. In my estimation, there is nothing better than perusing the shelves, coming upon a book or CD or DVD that interests me, and then having the great privilege to be allowed to take it (and just about anything that catches my fancy) home. Spending time with my young daughter at the library provides some of my fondest memories and now she is a regular library user, even if it's just placing items on hold. The Library is an institution that positively impacts the lives of the residents of our Village, providing services, materials and facilities that contribute to the betterment of society. I only wish that our Library could expand as our community does and that the leaders of the Village always consider it an important investment.	2/21/2015 8:59 AM
278	See above.	2/21/2015 8:07 AM
279	I love the open, friendly staff! Internet access is so important; it is great that the library provides that access. (Our rural Internet can be intermittent & for many, it is still unaffordable) I rely on the DVD's as a way to stay in touch with pop culture: cable is not available, satellite expensive, & Internet service too slow & unreliable to gain access. The ability to remain socially relevant is more important than you might think. (Especially for my off-farm work) Thanks!	2/21/2015 6:39 AM
280	I really like the Linkcat system and getting movies/DVD if they are available from other libraries.	2/20/2015 11:38 PM
281	Love the library staff!!	2/20/2015 7:29 PM
282	We love our library. It is such a great resource.	2/20/2015 7:16 PM
283	Thanks for the survey opportunity. Great idea.	2/20/2015 5:12 PM
284	Needs to be bigger and a separate space for the teenagers that come in and like to talk loudly!	2/20/2015 4:58 PM
285	The people working at the library are always very friendly & helpful, thanks!	2/20/2015 4:55 PM
286	I do not use the belleville library unless I absolutely have to for faxing or computer use or WiFi use it's too claustrophobic too small people bump into one another and the children's section is loud the computer section is loud too many negatives	2/20/2015 4:54 PM
287	I love the charm and the staff of the Belleville library. I've been to bigger, newer libraries but that does not make them better.	2/20/2015 4:39 PM
288	Like where the current library is located. Would like to see new library/community center for Belleville.	2/19/2015 9:27 PM

## Belleville Public Library Survey

289	<p>See #26. I feel the library is a great asset to Belleville and I am unsure how much it is utilized but I feel there is some great ways to get it utilized more. My husband sat in on a community forum with a few other people regarding the library which was great and this survey is great too to get more ideas flowing of how the library can best serve the community. Maybe asking if people want to come in and help rearrange it better to make it more cozy in the adult area, etc. I have lots of ideas that could help but it will depend on what all the community wants too so reaching out to the community is always good.</p>	2/19/2015 12:17 PM
-----	---	--------------------